AffindedR PUBLIC BENEFIT CORPORATION

Portal and App Guide

Everything you need to know about using the AffirmedRx Member Portal and Member App

Affirmed_R





Quick Start Guide



1. Download Download your AffirmedRx Member Portal and/or App



2. Register Register within your AffirmedRx Member Portal and/or App



5. Pharmacies

Search pharmacies and choose where you would like to fill your prescriptions



Let your doctor know which pharmacy you've chosen and they'll write or send your prescription, just as they normally do



3. Search Search for the medication that your doctor has prescribed or choose a drug from your prescription history



4. Explore

Explore drug alternatives with your doctor and review drug interactions on the AffirmedRx Member App

6. Stay in Touch



7. Pickup Go to the pharmacy and show your pharmacist your AffirmedRx pharmacy benefit card



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We're here to help.

If you need assistance at any point, please contact us.

For additional assistance, please call 1-888-460-1579.





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Step 1 Download your AffirmedRx Member Portal and/or App

Click here for Portal website: https://affirmedrx.myrxplan.com/login



Scan here to download the AffirmedRx Member Portal app on an Apple or Android device:











Step 2 Register within your AffirmedRx Member Portal and/or App

AffirmedRx	Home	Support Log In
	Septendel Aready have an account? Sign In Cardholder ID First name Loss	AffirmedRy Lets get started Already have an account? Sign in Cardholder ID
		Group # First name Last name DOB

If you have already registered, you will sign in or login versus registering









Security – Multi-Factor Authentication





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rmedR ₂	
check your messaging app for a ge from us and enter the code ed to verify your account.	
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eceive the verification code? I it	
se enter the verification code.	
t this device and skip this step in future.	
y	
accessing your account? Contact al Support at (888) 211-1608.	





Type the drug name in the search box



Search for the medication that your doctor has prescribed or choose a drug from your

Select Drugs tab on



Drug search returns Uses, Directions, Warnings, Side Effects, Things to Avoid and Storage information

AR Drugs	
MEMBER LL4001	GROUP NUMBER 4001
Drug Pricing	Drug Interaction
Q Search for	a drug



Step 3 Search for a medication

AffirmedR	Home		
K Back Humira Brand			
DRUG DETAILS			More
	Description not	available.	
PRESCRIPTION SETTINGS			
O Using Current Location	Product Form Dosage Change PSKT 10 MG/0	Quantity 0.1ML e.g. 1, 2, 3	Days Supply e.g. 30, 60, 90
5 Mile /	Radius		
DRUG DETAILED INFORMATION			
Consumer Forms Injectable	Consumer Routes By injection	Therapeutic Classes Antirheumatic	

Examples of a drug search for Humira. Results include: detailed drug information, uses, directions, warnings, side effects and storage





Exploring drug alternatives with your doctor and reviewing drug interactions on the AffirmedRx Member App

		Home	(2) LL4001 ~	
Welcome, LL4001!				
Rx & Pharmacy Resources Check Drug Interactions	Find Drug Information and Q Type your drug name (like	Prices Lipitor, Ibuprofen, etc). Minimum 3 chara	cters required.	
	Coverage & Benefits	Find a Pharmacy	View Claims)√
	?	< Creation of the second secon	Ary L	Drugs IEMBER GROUP NUMBER L4001 4001 Drug Pricing Drug Interaction
	Help	Account Settings	Sear OTC inter	ch by drug name. Enter two or more drugs, 's, or herbal supplements to check for possible ractions.
AffirmedR		Privacy Policy Terms a	nd Conditions HIPAA	E Search for a drug
			A	minimum of 2 drugs are required. Maximum of 5 drugs can be added.



Step 5 Searching for pharmacies and choosing where you would like to fill your prescriptions

Choose "Find a Pharmacy" and enter your zip code or leave as "Using your Current Location" – select your "Default" pharmacy here



AffirmedRx	Н	ome	⑧ LL4001 ∨
K Back Pharmacies			
O1803 Change S Mile Radius	Q Pharmacy name		Search
Name	Distance	Address	
Osco Pharmacy	0.6 miles away	180a Cambridge St Burlington, MA 01803	Make default
CVS Pharmacy	0.7 miles away	242 Cambridge St Burlington, MA 01803	Make default
Lahey Hospital Medical Center	1.3 miles away	67 S Bedford St Burlington, MA 01803	Make default
CVS Pharmacy	1.5 miles away	34 Cambridge St, Space 160 Burlington, MA 01803	Make default
Wegmans Food Markets Inc	1.7 miles away	53 Third Avenue Burlington, MA 01803	Make default
Mass General Brigham Specialty Pharmacy	1.7 miles away	31 North Avenue Burlington, MA 01803	Make default
Lahey Clinic Pharmacy	2.0 miles away	41 Mall Rd Burlington, MA 01805	Make default
Step Shop Dharmany	21 miles augus	D Eine Ctreek	tioka dalarik





Step 5 Searching for pharmacies and choosing where you would like to fill your prescriptions



Select Pharmacy tab on the Member App screen

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		337 Great Road	
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CVS Plannacy 14	6 miles away	Woburn, MA 09801 700 Boston Road Route 3a Towne Ptz	Make default
Walgreens 2.1	9 miles away	Woburn, MA 0800 506 Main St	make default
CVS Pharmacy 21	2 miles away	Woburn, MA 0901 891 Main Street	Hake default
Stop Shop Pharmacy 21	miles away	Burlington, MA 01805 2 Elm Street	Make default
Lafter Clinic Pharmacy 34	0 miles aviau	Burlington, MA 01803	Make default
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Step 6

Let your doctor know which pharmacy you've chosen and they'll write or send your prescription, just as they normally do

Step 7

Go to the pharmacy and show your pharmacist your AffirmedRx pharmacy benefit card



Signing into an existing account or resetting your password

Log into your account. Click here for Portal website: https://affirmedrx.myrxplan.com/login



Click Account Settings







Signing into an existing account or resetting your password

	AffirmedRx	Home	
	Settings	Password Pinore Number User for two factor authentication Change Password Change Number	
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Getting started on the home screen, or Dashboard

Accessing your plan benefit information



Accessing your AffirmedRx pharmacy benefits ID card

Viewing your previous pharmacy claims

Select View Claims from the Dashboard



Select your date range for Claims and Claim Status, hit Apply

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	<back Claims History</back 	/					
	Start date 01/01/2022	End date 05/11/2022	Status All	*			Apply
	Date of service		Rx#	Drug name	,	Pharmacy	Price
			You've r	eached the end of th	he claims history		
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Select Claims tab on the Member App screen

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Managing your account and settings

Select Account Settings from the Dashboard



Updating your personal profile and account information

If you need to update any personal account information other than your password or phone number (Account Settings > Member Info), please contact **Customer Service**

ct Us	
er Service ith your coverage, benefits, I general plan information.	
al Support ith your password, email and n. 1-1608	

Registering a Dependent account

- Dependents under age 18 cannot register for a separate account
- Dependents age 18 and older can register for a separate account, but cannot see other cardholder/family member claims. They will only see only their own claim information.
- The cardholder can see dependent claims if their dependent is under age 18; however, they cannot see those claims that fall into the medical consent lists (for example: HIV medications, birth control, other mandated/regulated limitations and protected info, though the dollar amounts will be visible in any accumulator calculations for the cardholder)
- When a dependent over 18 years old registers, the registration is the same process as the original cardholder registration process, using their own name.

Viewing benefits and financial information – including deductible information

Select Benefits tab on the Member App screen, choose Financials tab

Choose to Benefit Details tab

We're here to help.

If you need assistance at any point, please contact us.

For additional assistance, please call 1-888-460-1579.

