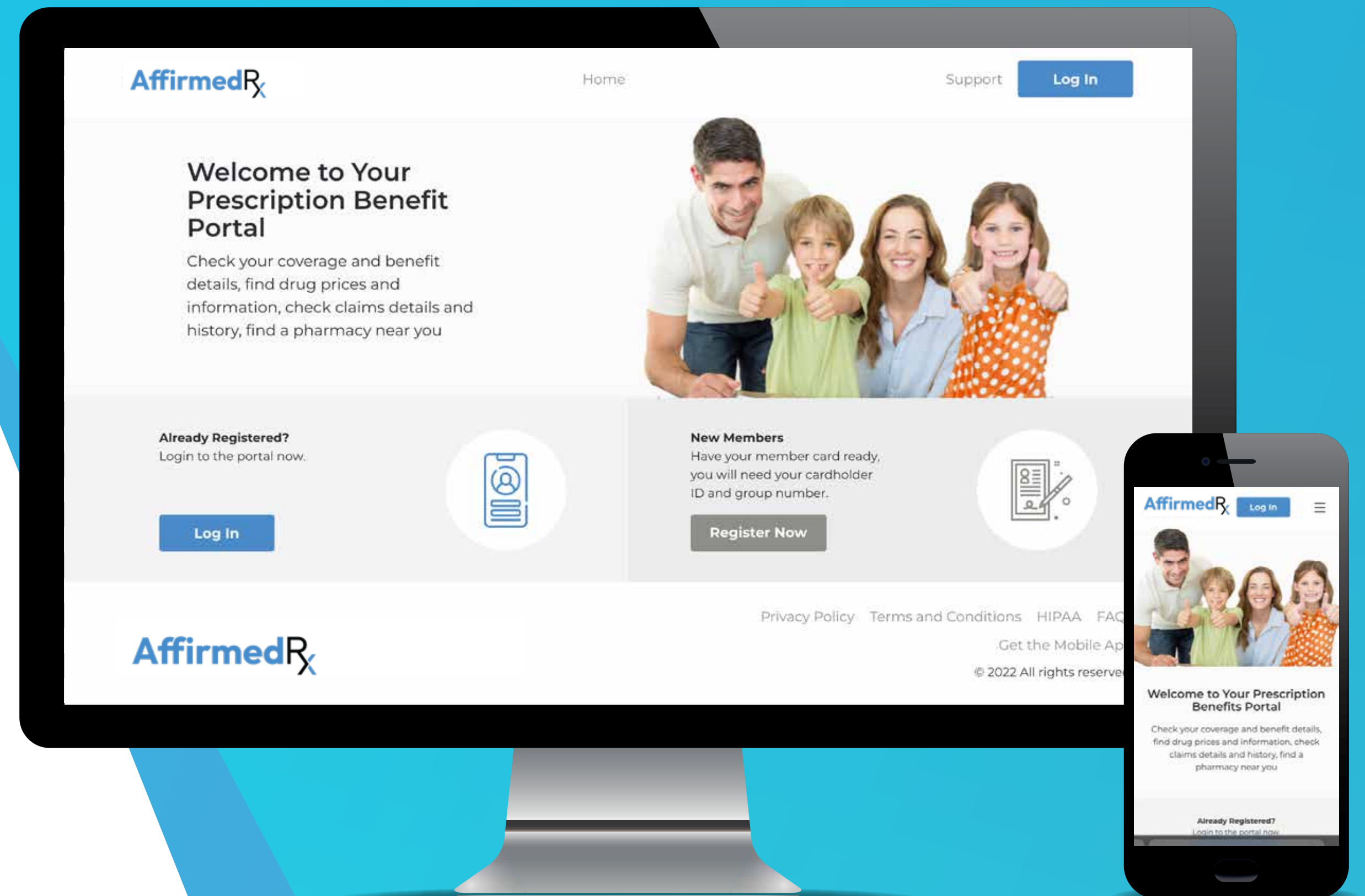




Portal and App Guide

Everything you need to know about
using the AffirmedRx Member Portal and
Member App



Quick Start Guide



1. Download

Download your AffirmedRx Member Portal and/or App



2. Register

Register within your AffirmedRx Member Portal and/or App



3. Search

Search for the medication that your doctor has prescribed or choose a drug from your prescription history



4. Explore

Explore drug alternatives with your doctor and review drug interactions on the AffirmedRx Member App



5. Pharmacies

Search pharmacies and choose where you would like to fill your prescriptions



6. Stay in Touch

Let your doctor know which pharmacy you've chosen and they'll write or send your prescription, just as they normally do



7. Pickup

Go to the pharmacy and show your pharmacist your AffirmedRx pharmacy benefit card

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- 11 Step 5: Searching for pharmacies and choosing where you would like to fill your prescriptions
- 13 Step 6: Let your doctor know which pharmacy you’ve chosen and they’ll write or send your prescription, just as they normally do
- 13 Step 7: Go to the pharmacy and show your pharmacist your AffirmedRx pharmacy benefit card

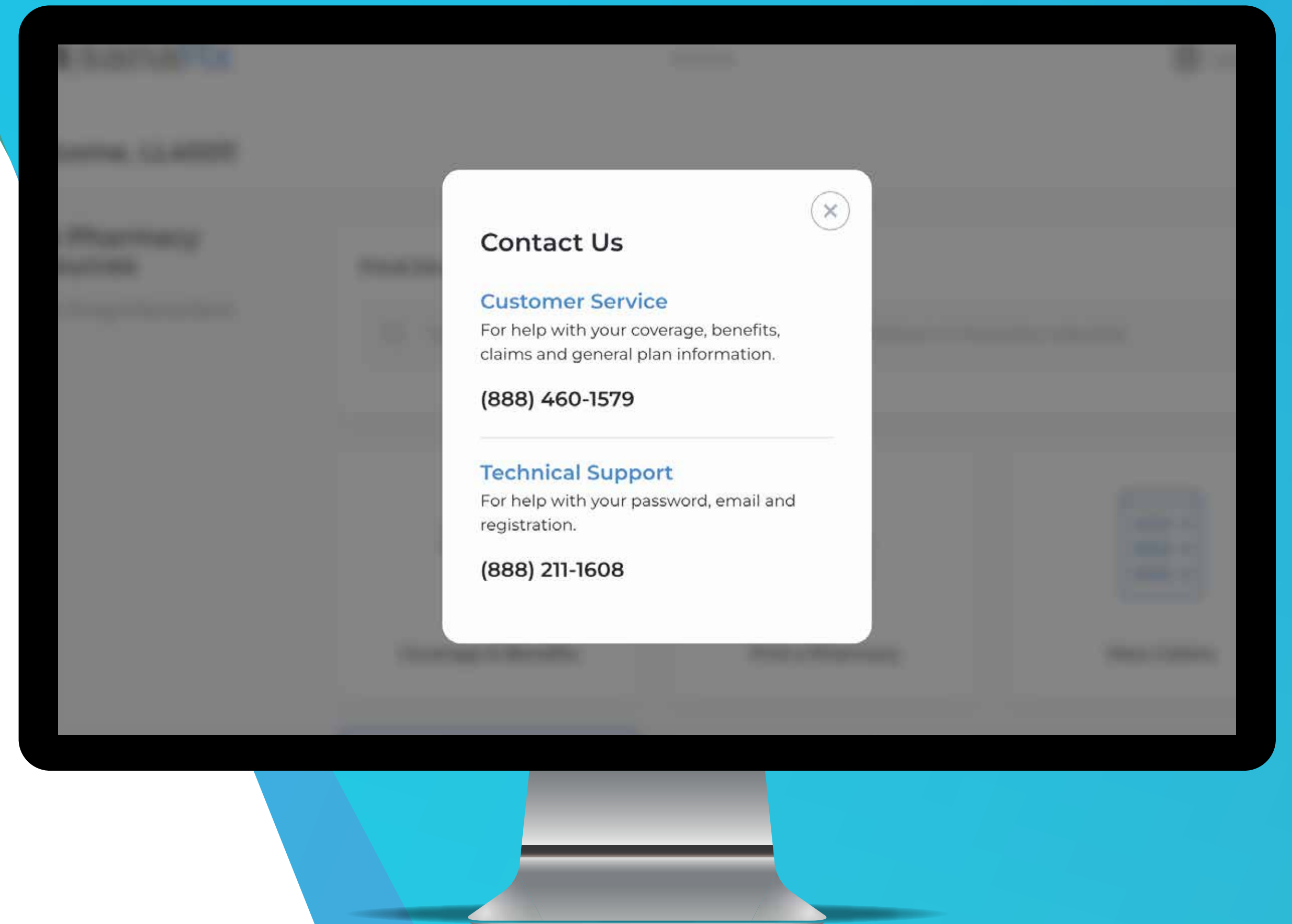
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We're here to help.

If you need assistance at any
point, please contact us.

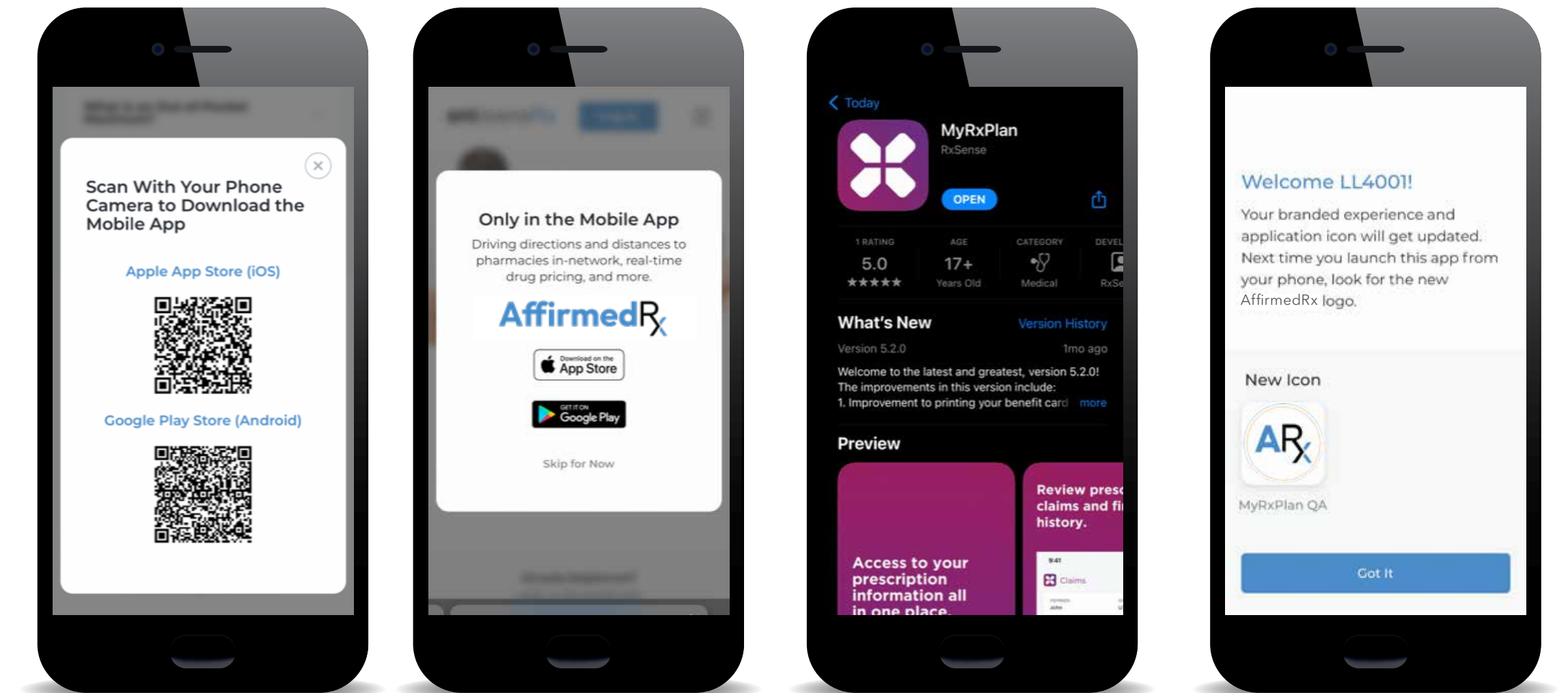
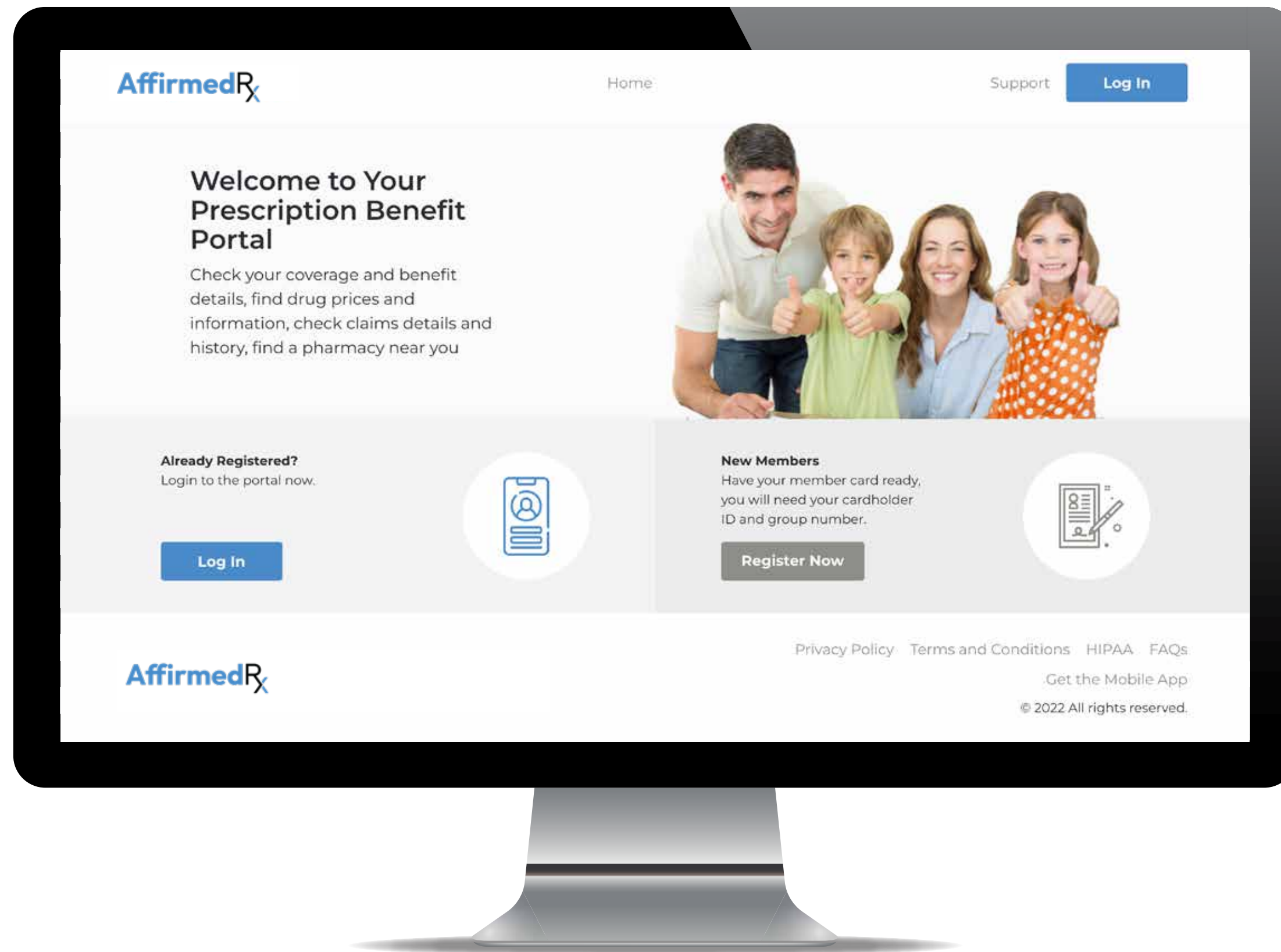
For additional assistance,
please call 1-888-460-1579.



Step 1 Download your AffirmedRx Member Portal and/or App

Click here for Portal website: <https://affirmedrx.myrxplan.com/login>

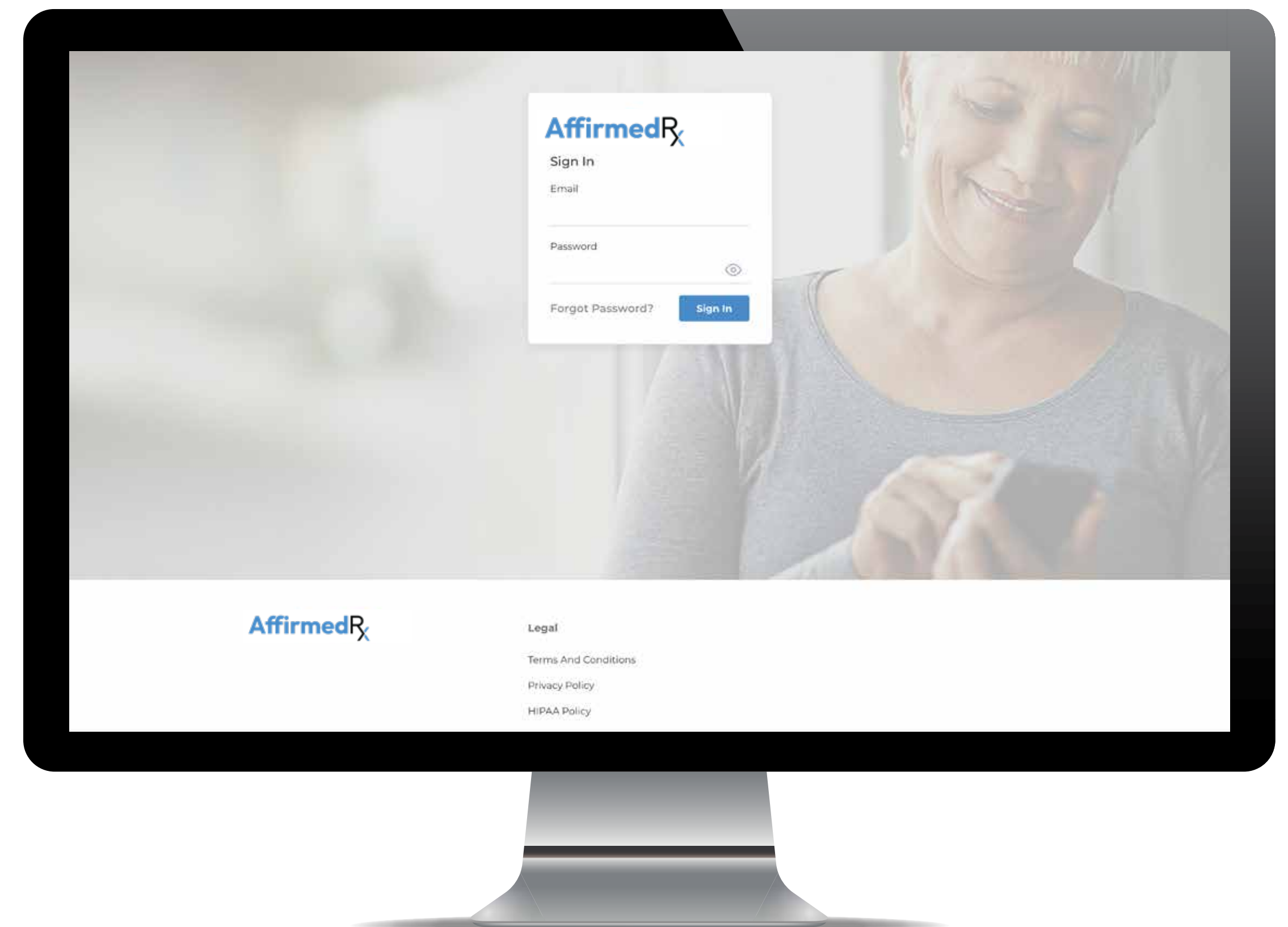
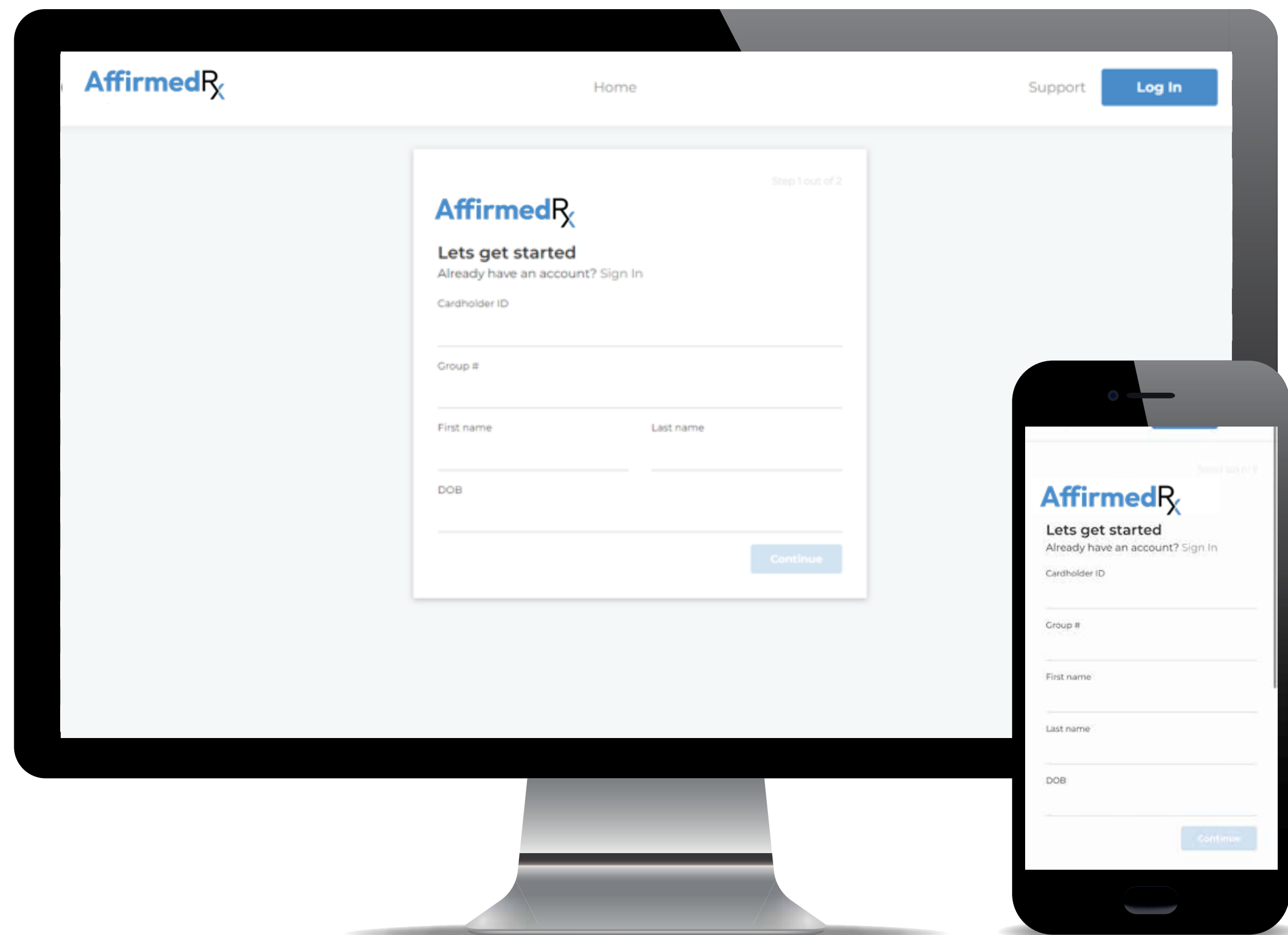
Scan here to download the AffirmedRx Member Portal app on an Apple or Android device:



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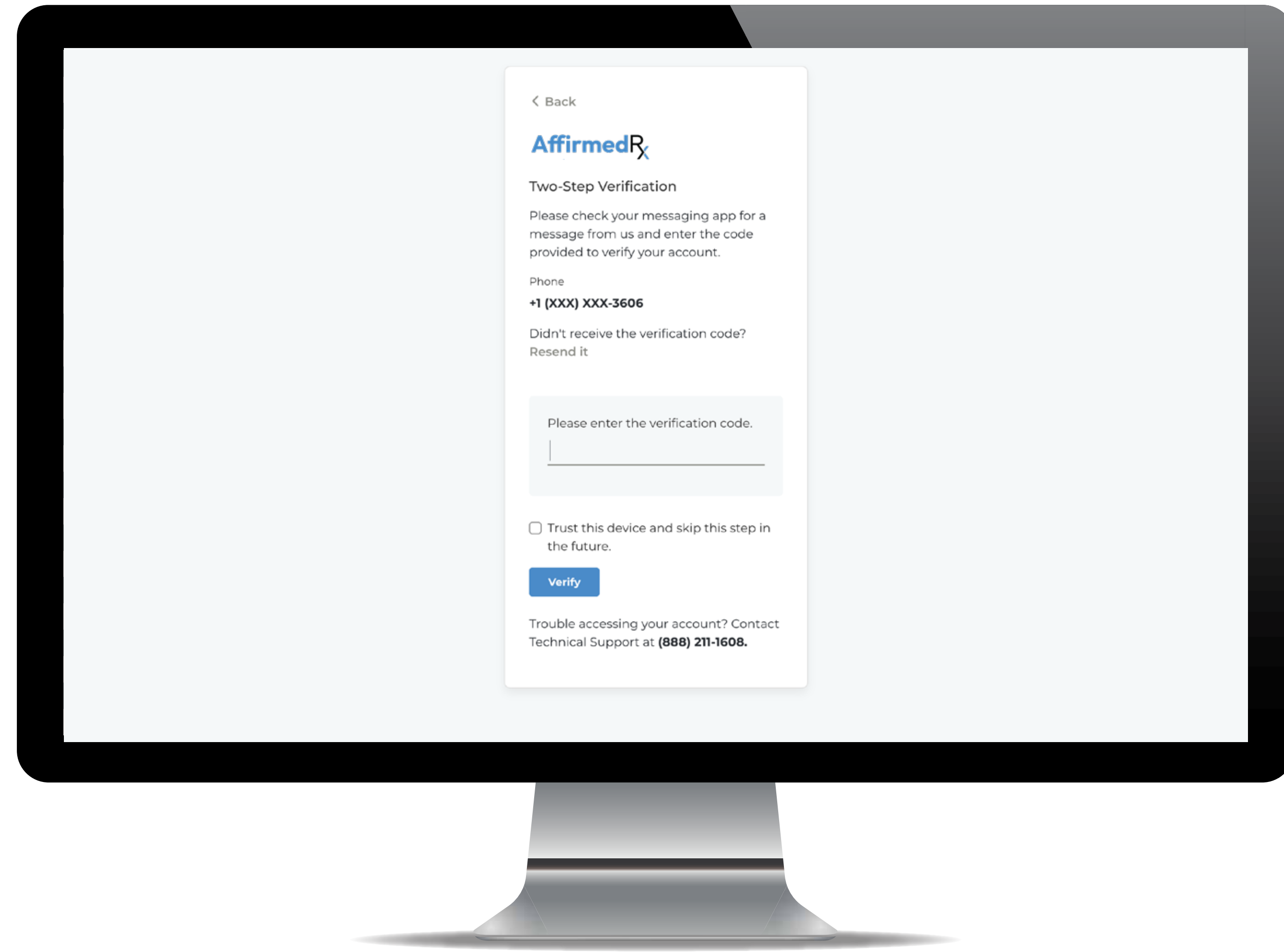
Step 2 Register within your AffirmedRx Member Portal and/or App

If you have already registered, you will sign in or login versus registering



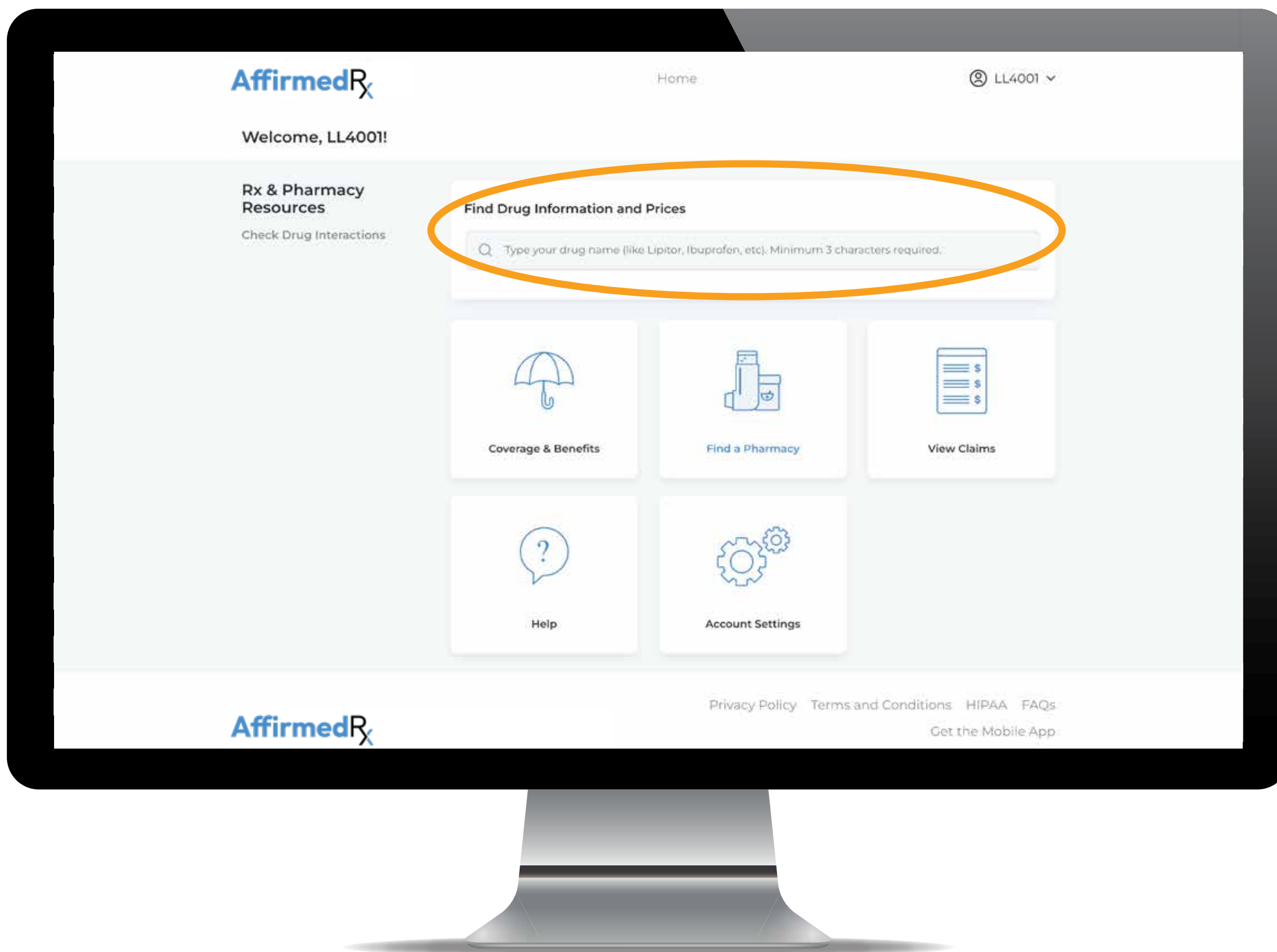
Step 2 Security – Multi-Factor Authentication

For security purposes, our website and app have 2-factor authentication. When you login, a code will be sent via text to the number on file. You will need to enter this in to the area where it asks for a verification code.

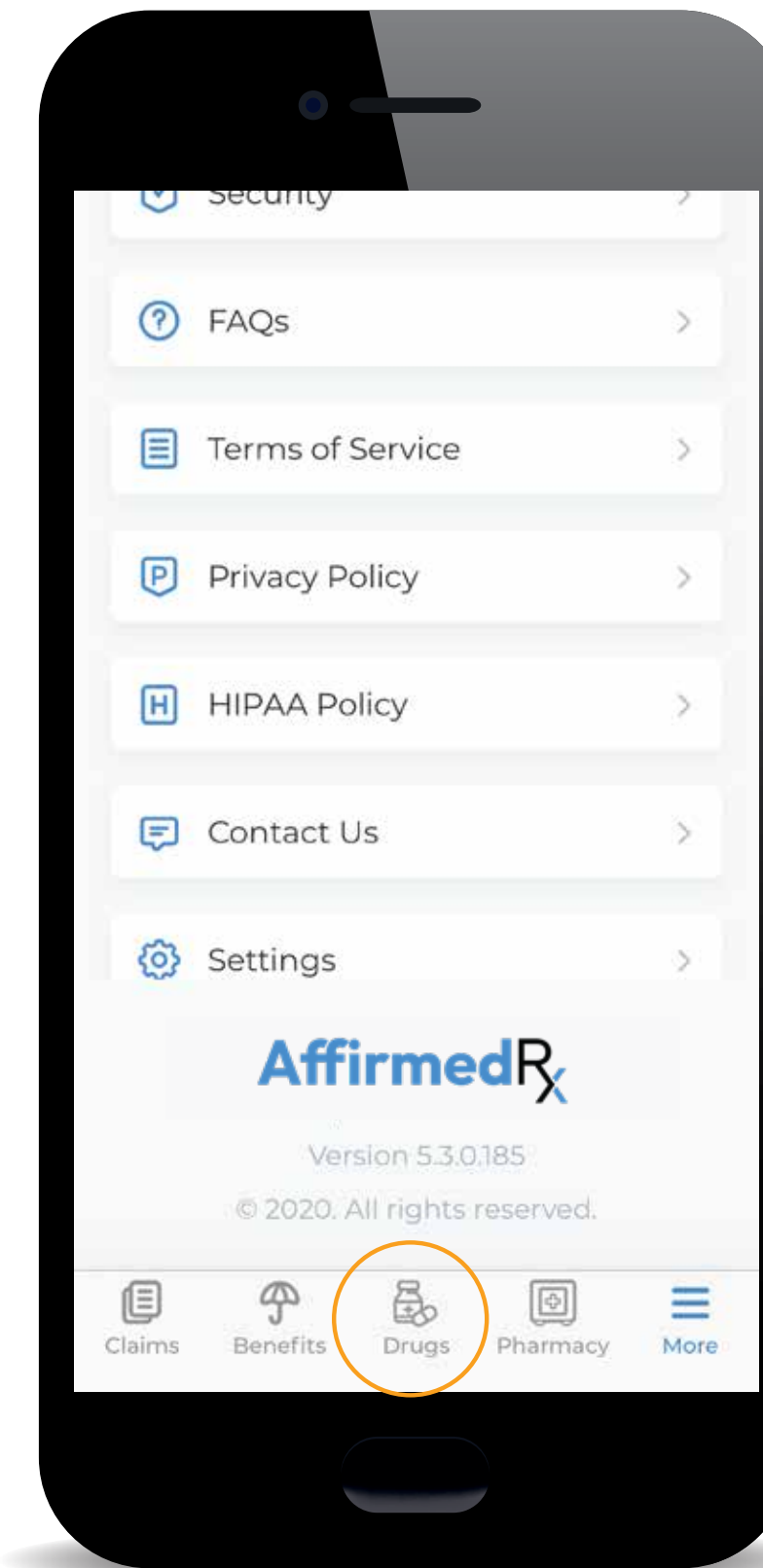


Step 3 Search for the medication that your doctor has prescribed or choose a drug from your prescription history

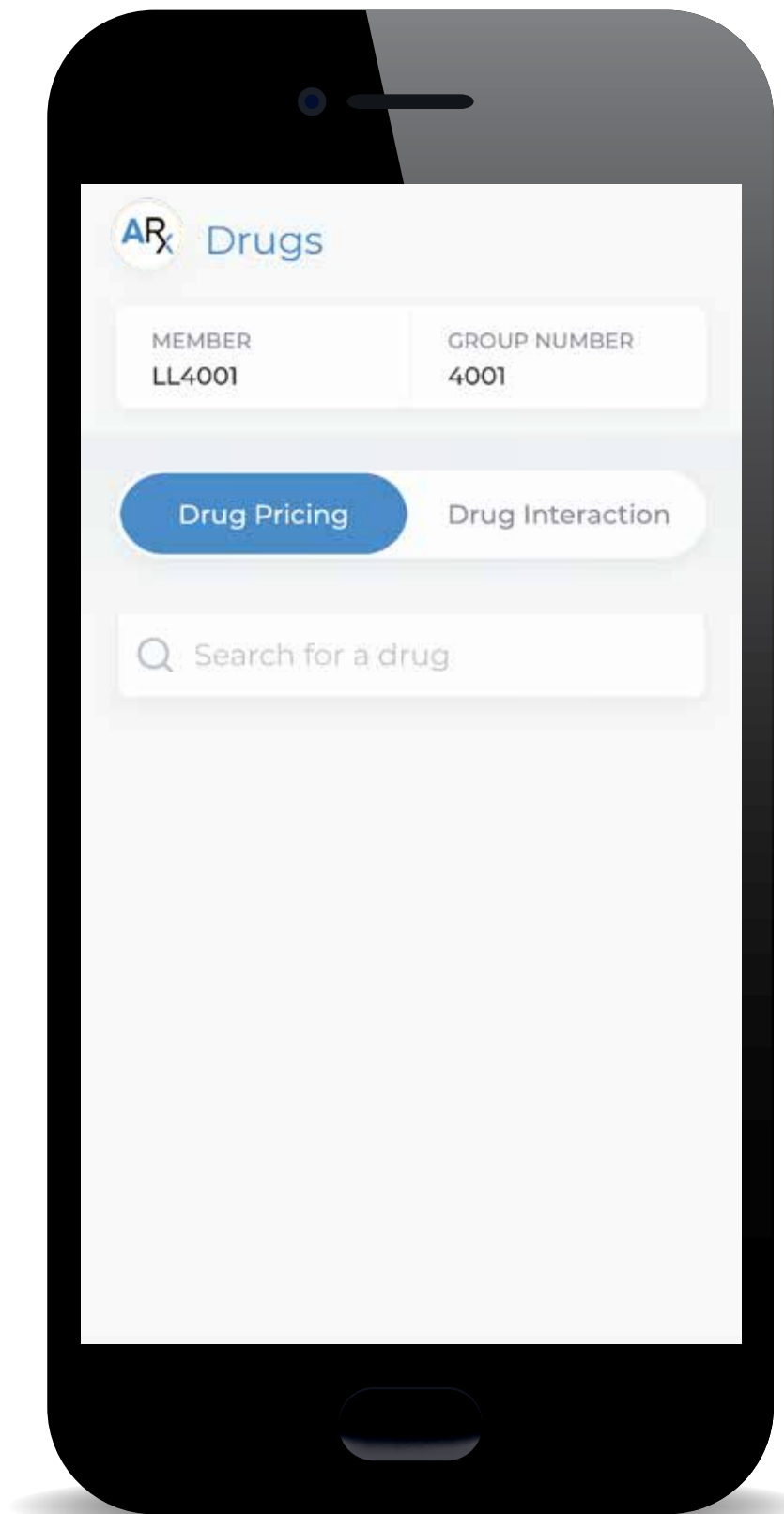
Type the drug name in the search box



Select Drugs tab on the Member App screen

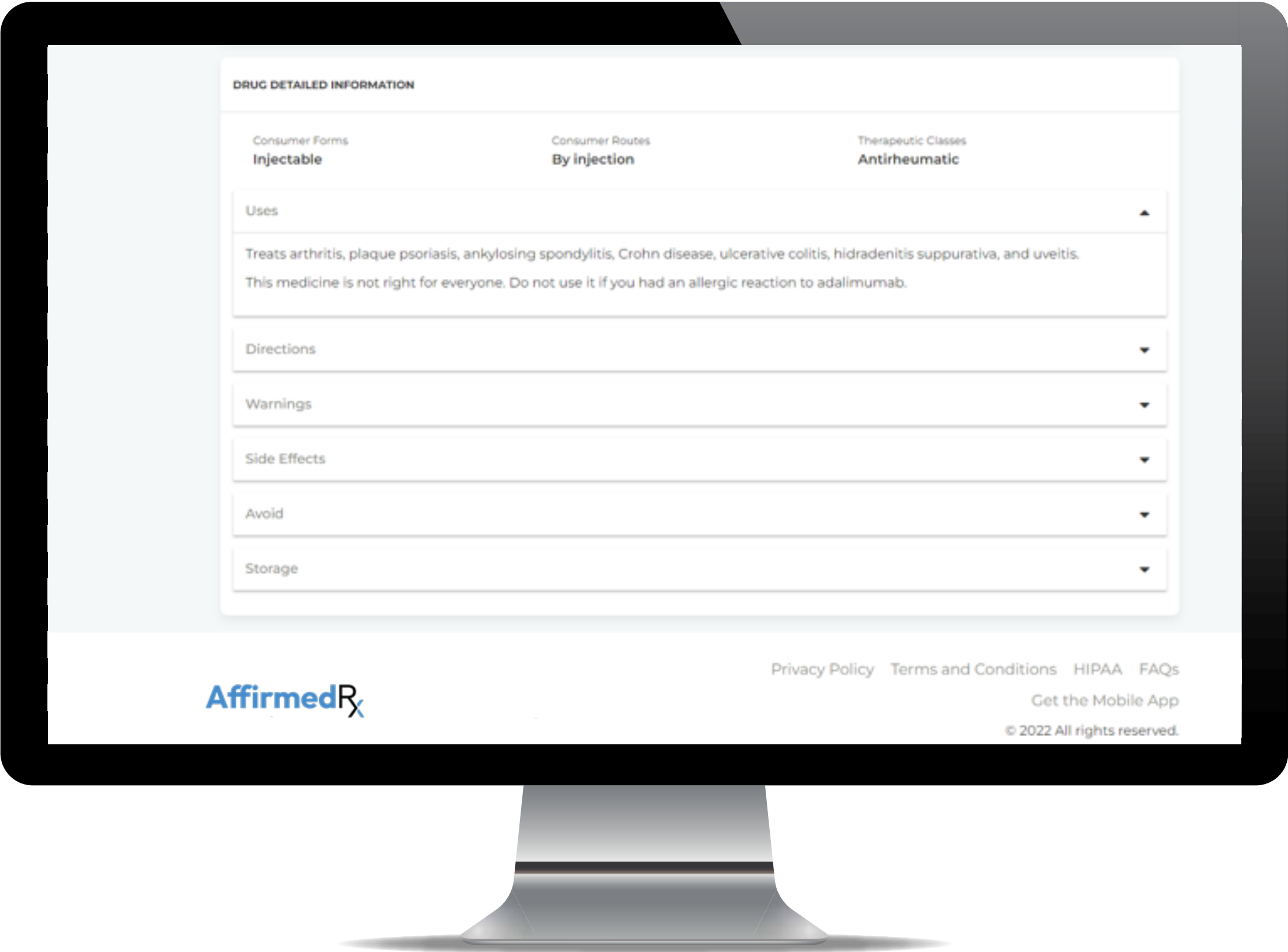
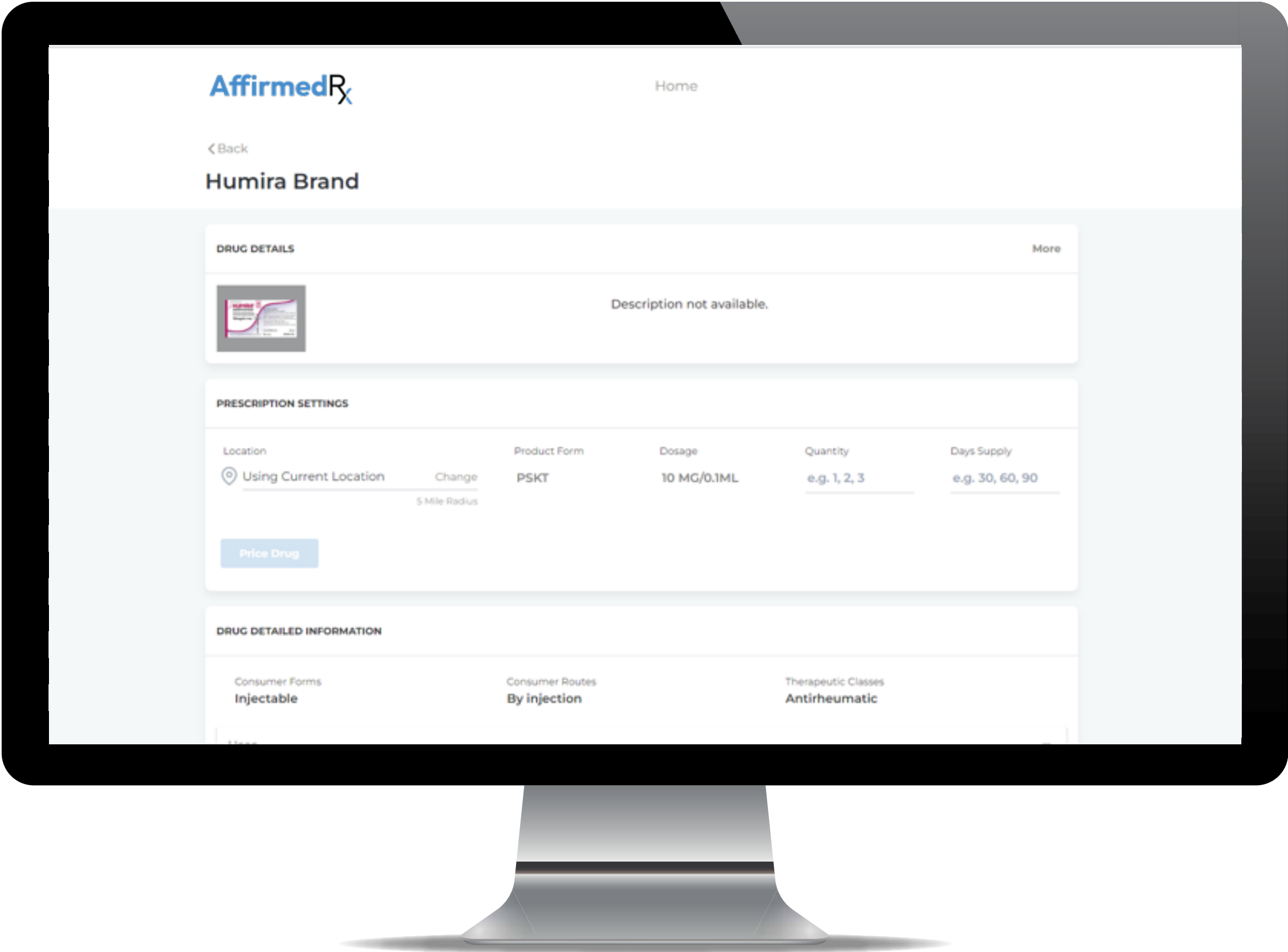


Drug search returns Uses, Directions, Warnings, Side Effects, Things to Avoid and Storage information

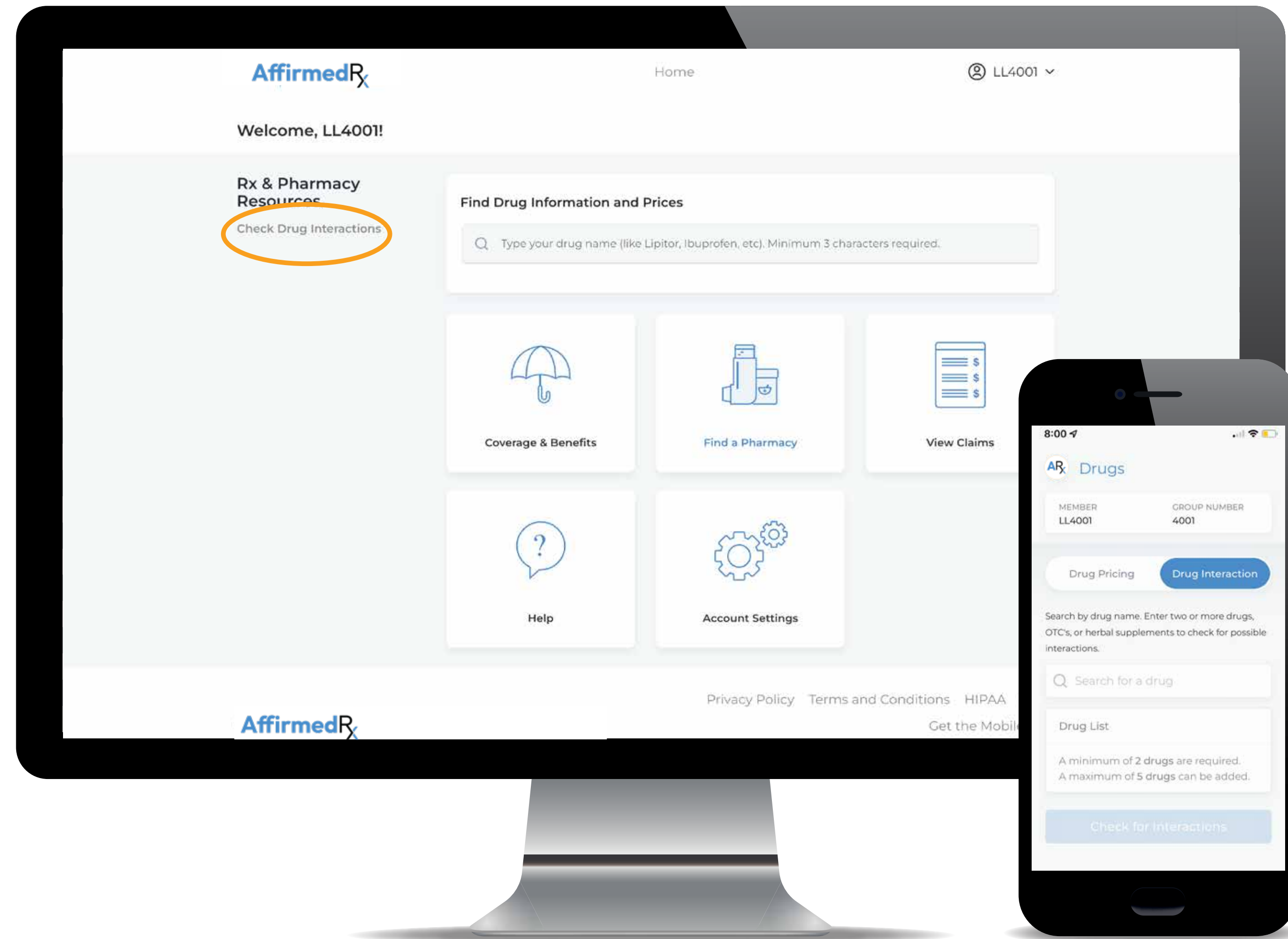


Step 3 Search for a medication

Examples of a drug search for Humira. Results include: detailed drug information, uses, directions, warnings, side effects and storage

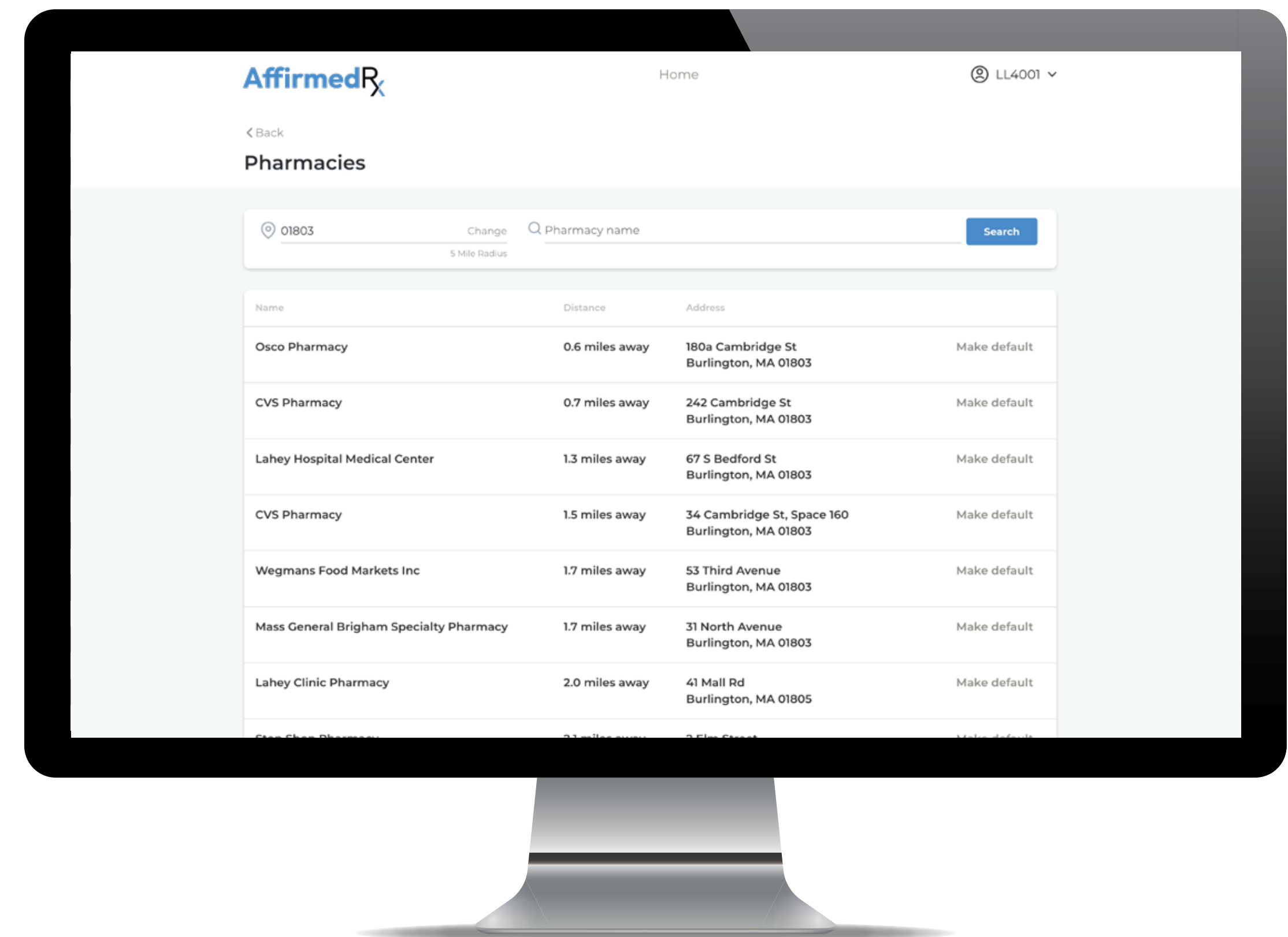
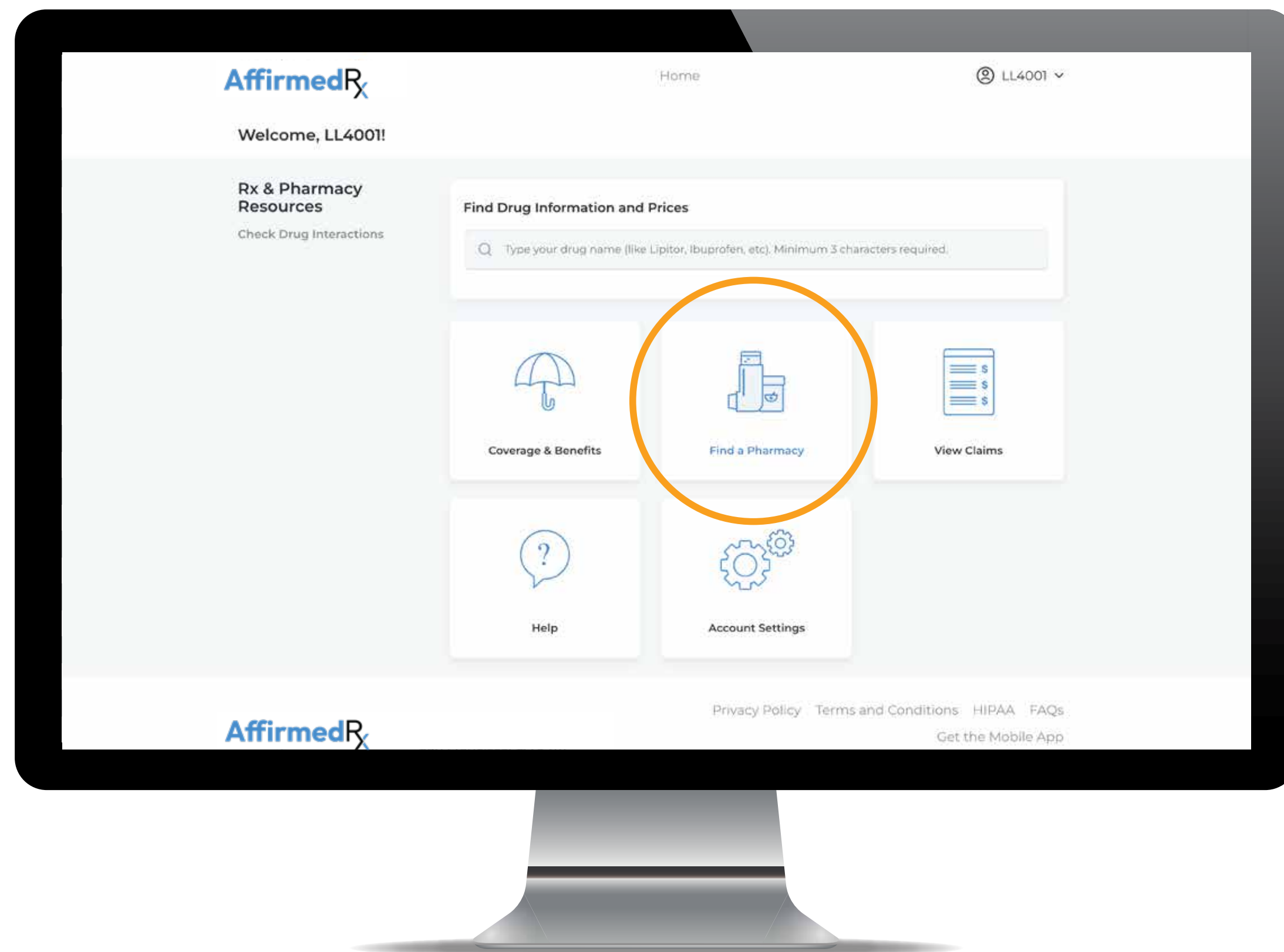


Step 4 Exploring drug alternatives with your doctor and reviewing drug interactions on the AffirmedRx Member App



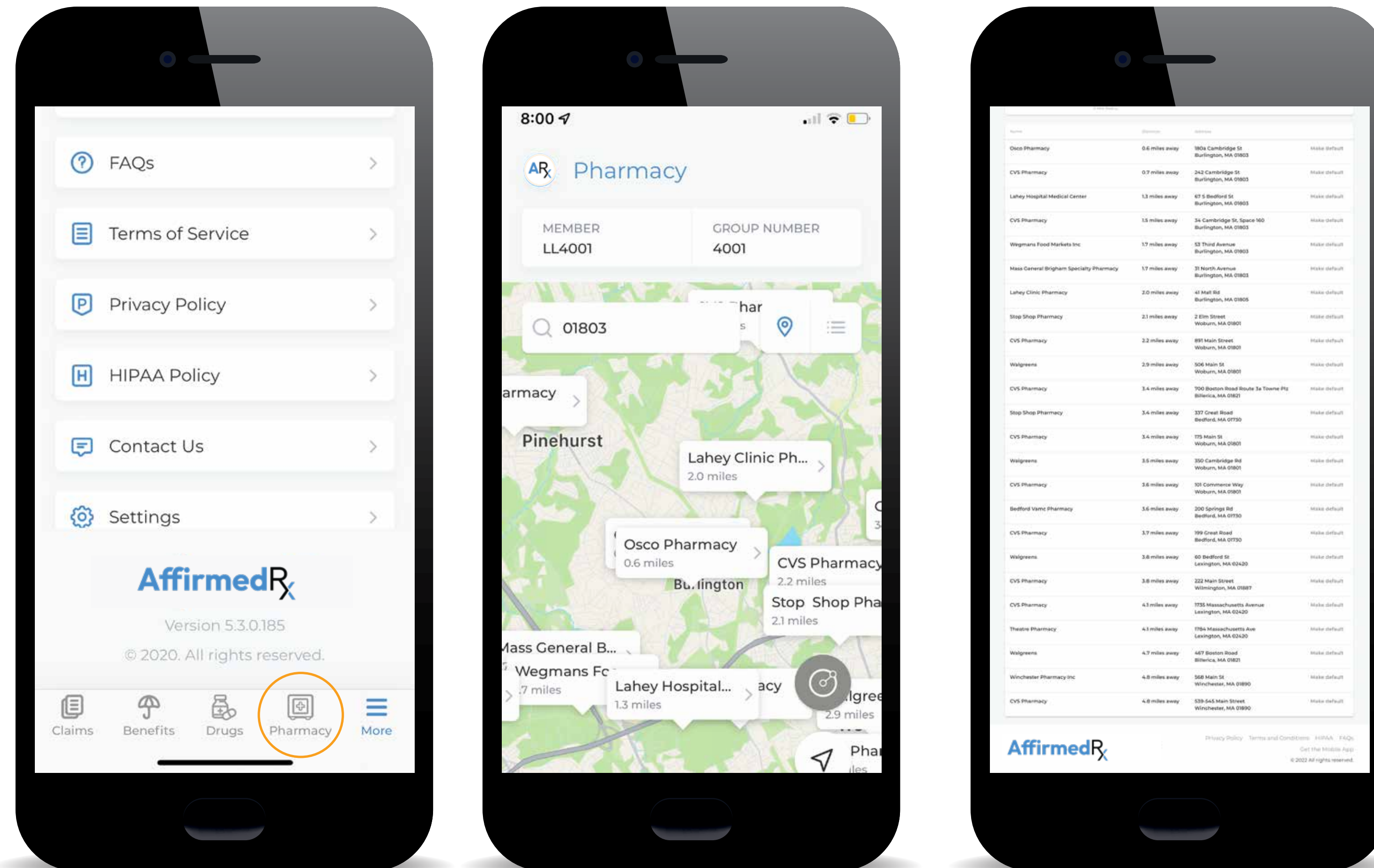
Step 5 Searching for pharmacies and choosing where you would like to fill your prescriptions

Choose "Find a Pharmacy" and enter your zip code or leave as "Using your Current Location" – select your "Default" pharmacy here



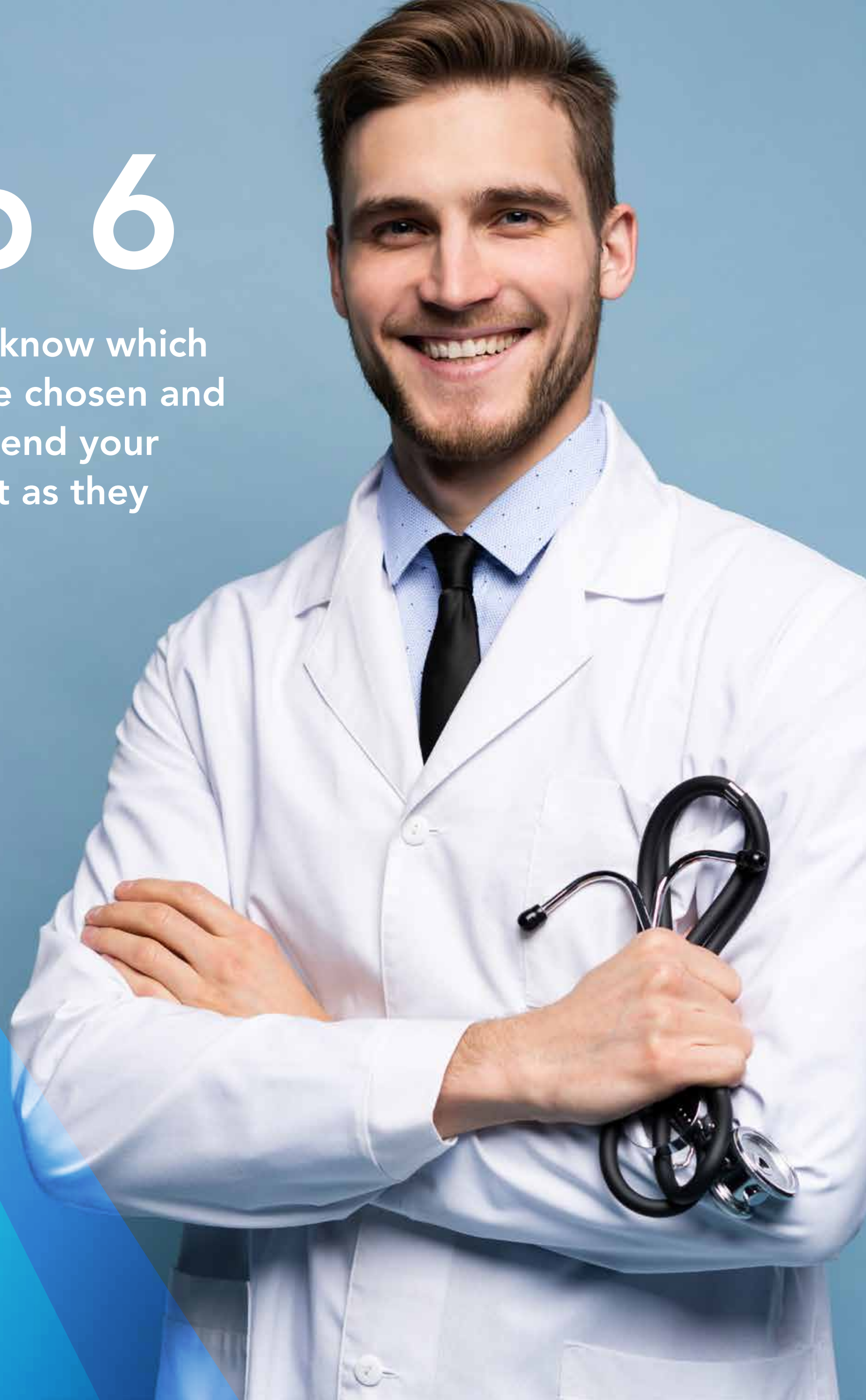
Step 5 Searching for pharmacies and choosing where you would like to fill your prescriptions

Select Pharmacy tab on the Member App screen



Step 6

Let your doctor know which pharmacy you've chosen and they'll write or send your prescription, just as they normally do



Step 7

Go to the pharmacy and show your pharmacist your AffirmedRx pharmacy benefit card

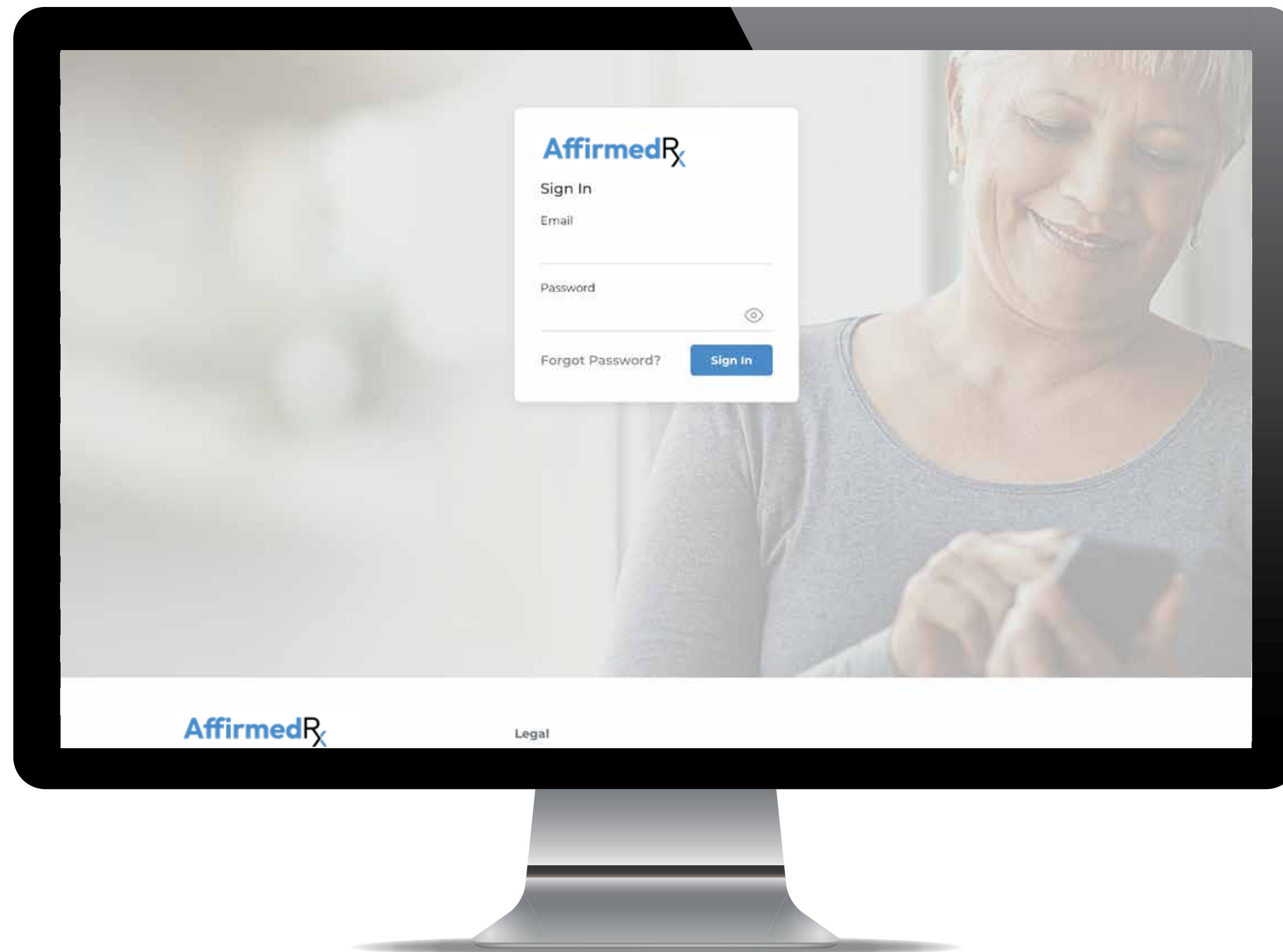


Additional Information

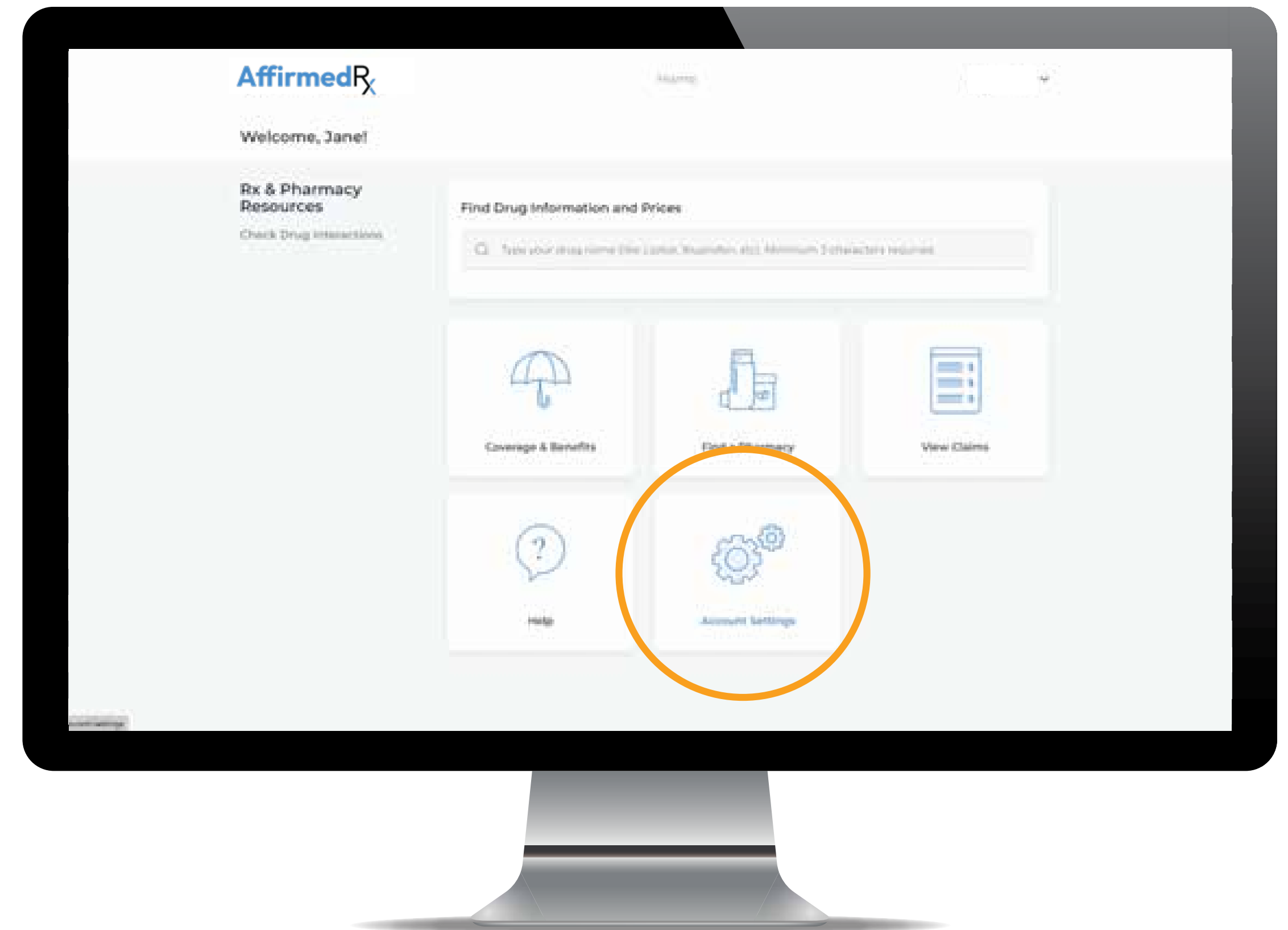
Signing into an existing account or resetting your password

Log into your account.

Click here for Portal website: <https://affirmedrx.myrxplan.com/login>

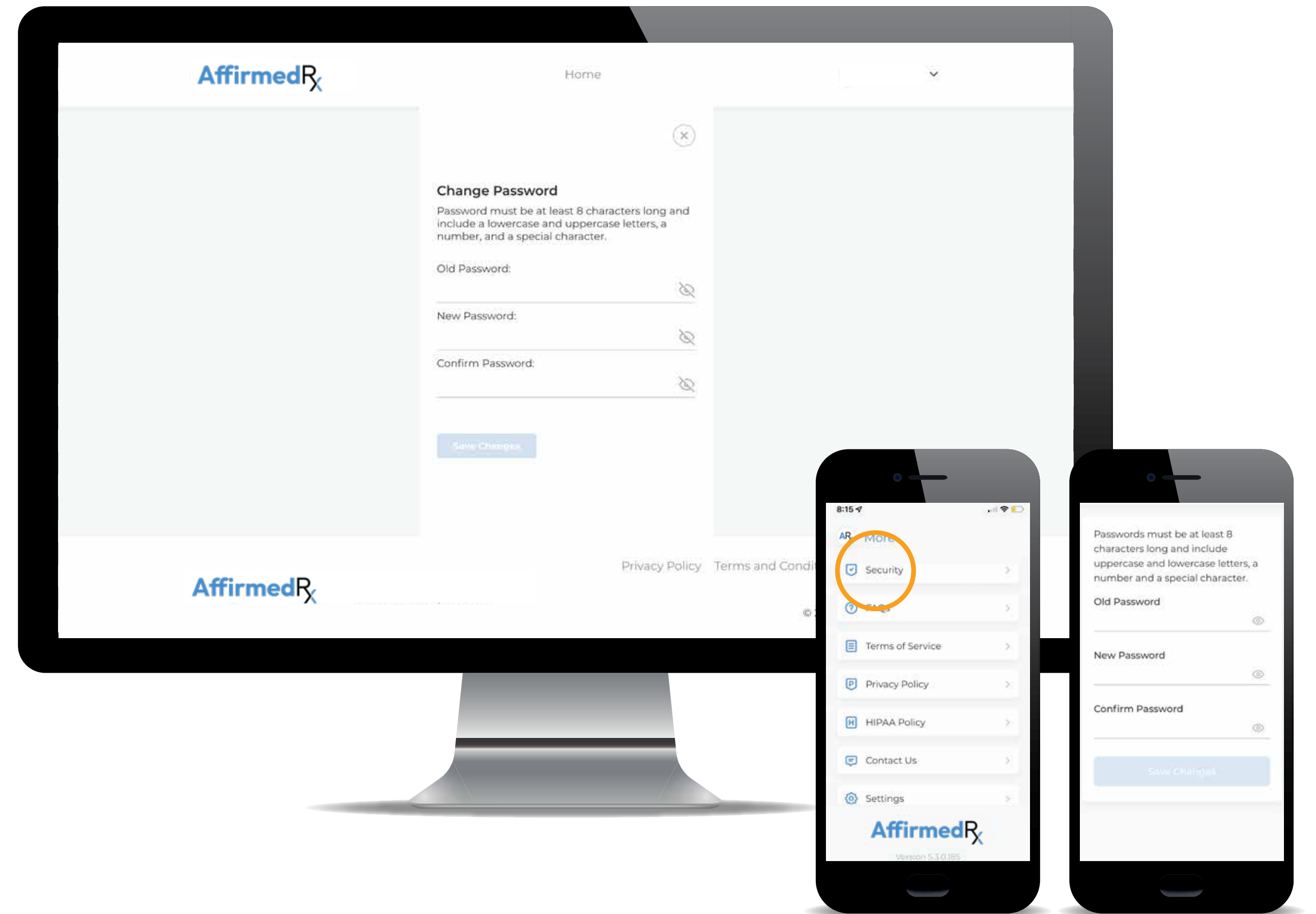
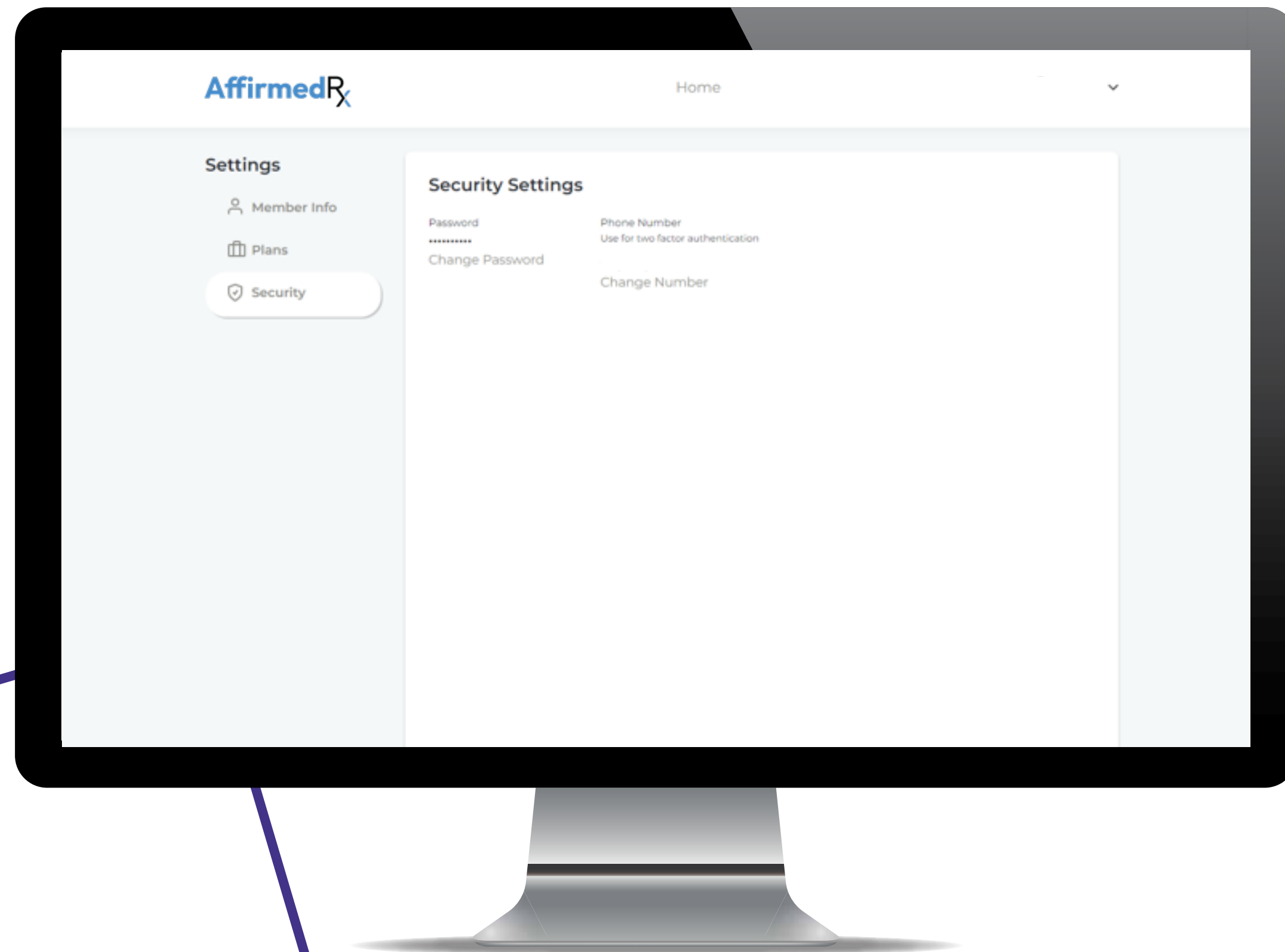


Click Account Settings



Additional Information

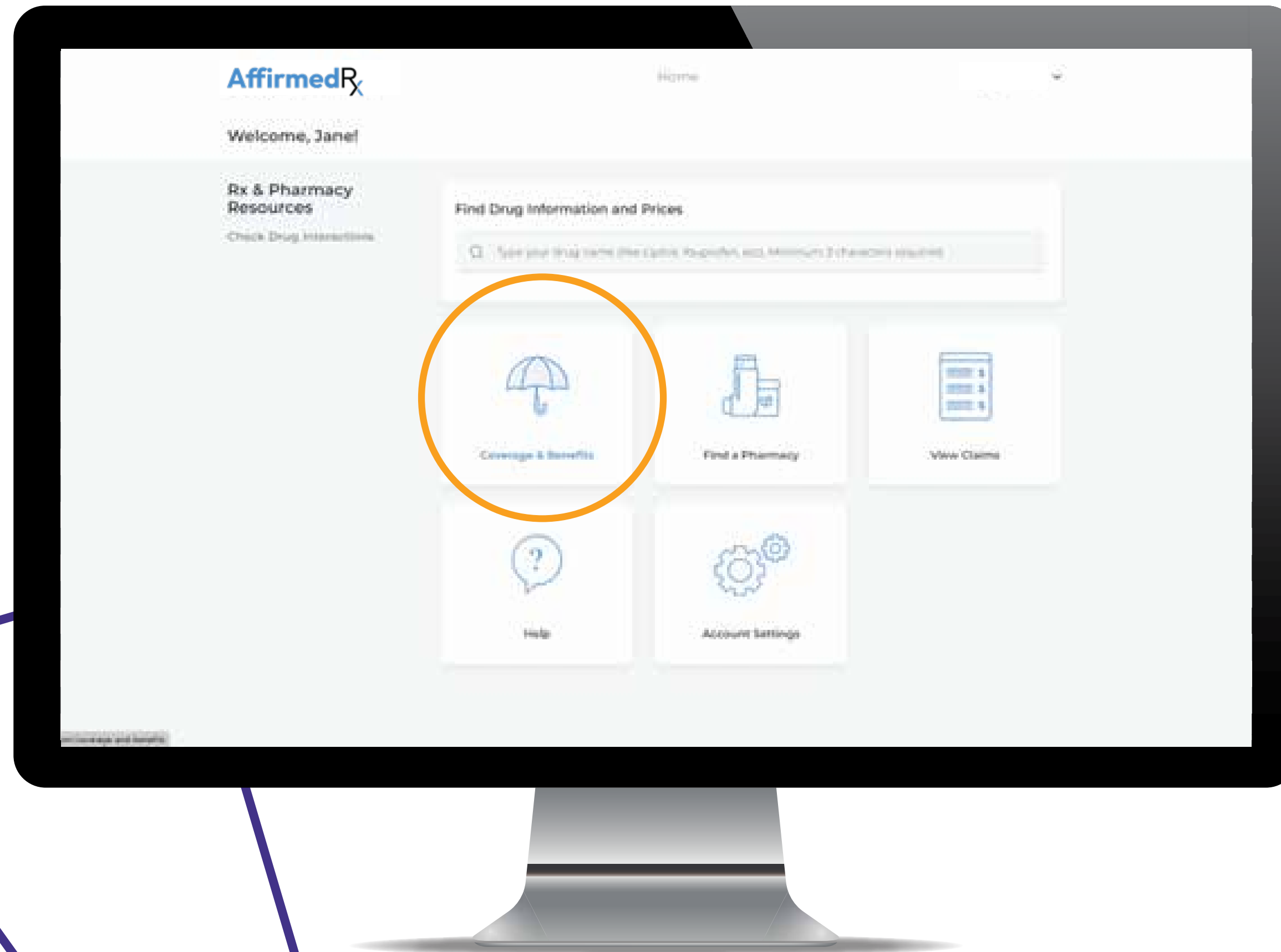
Signing into an existing account or resetting your password



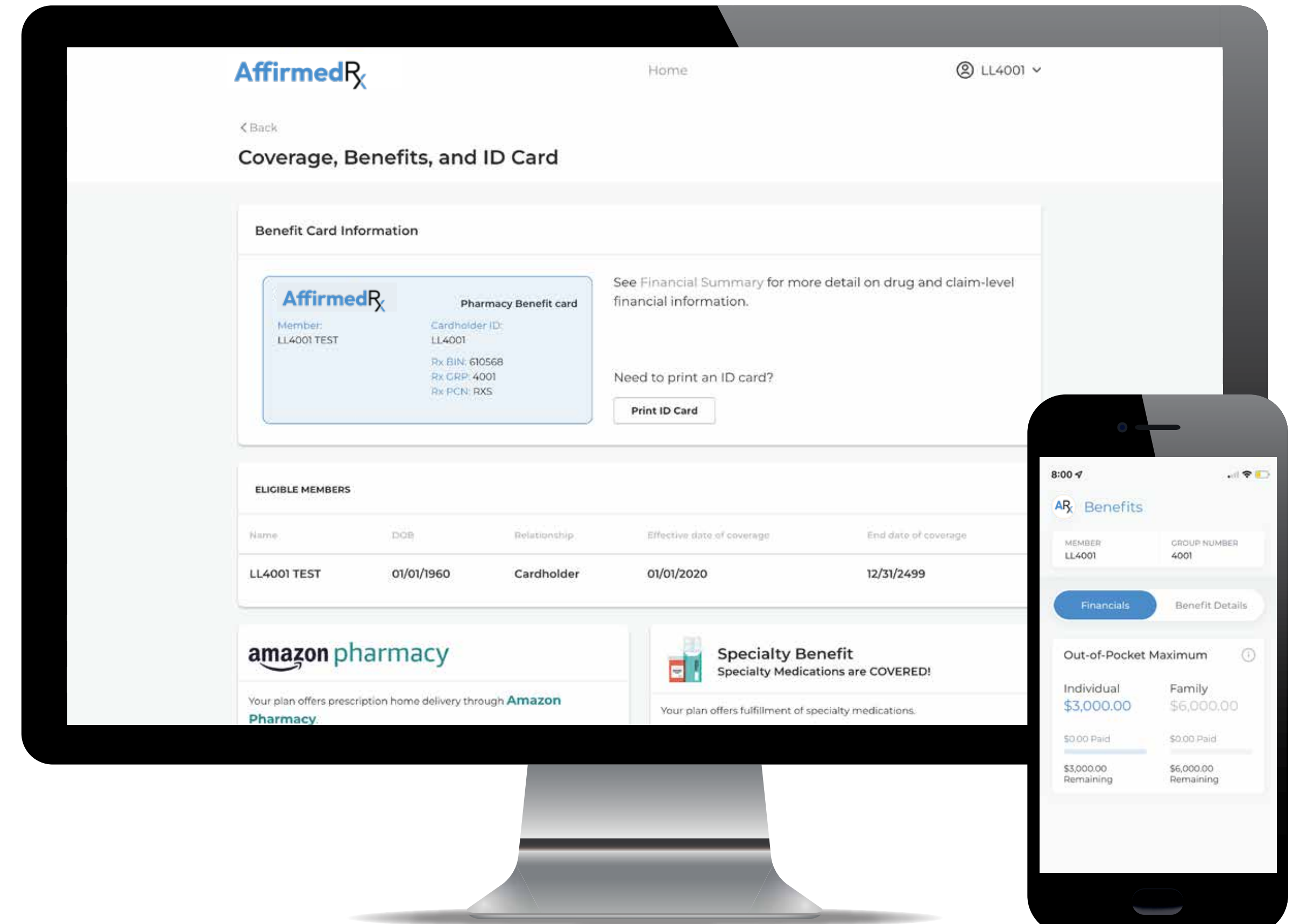
Additional Information

Getting started on the home screen, or Dashboard

Accessing your plan benefit information



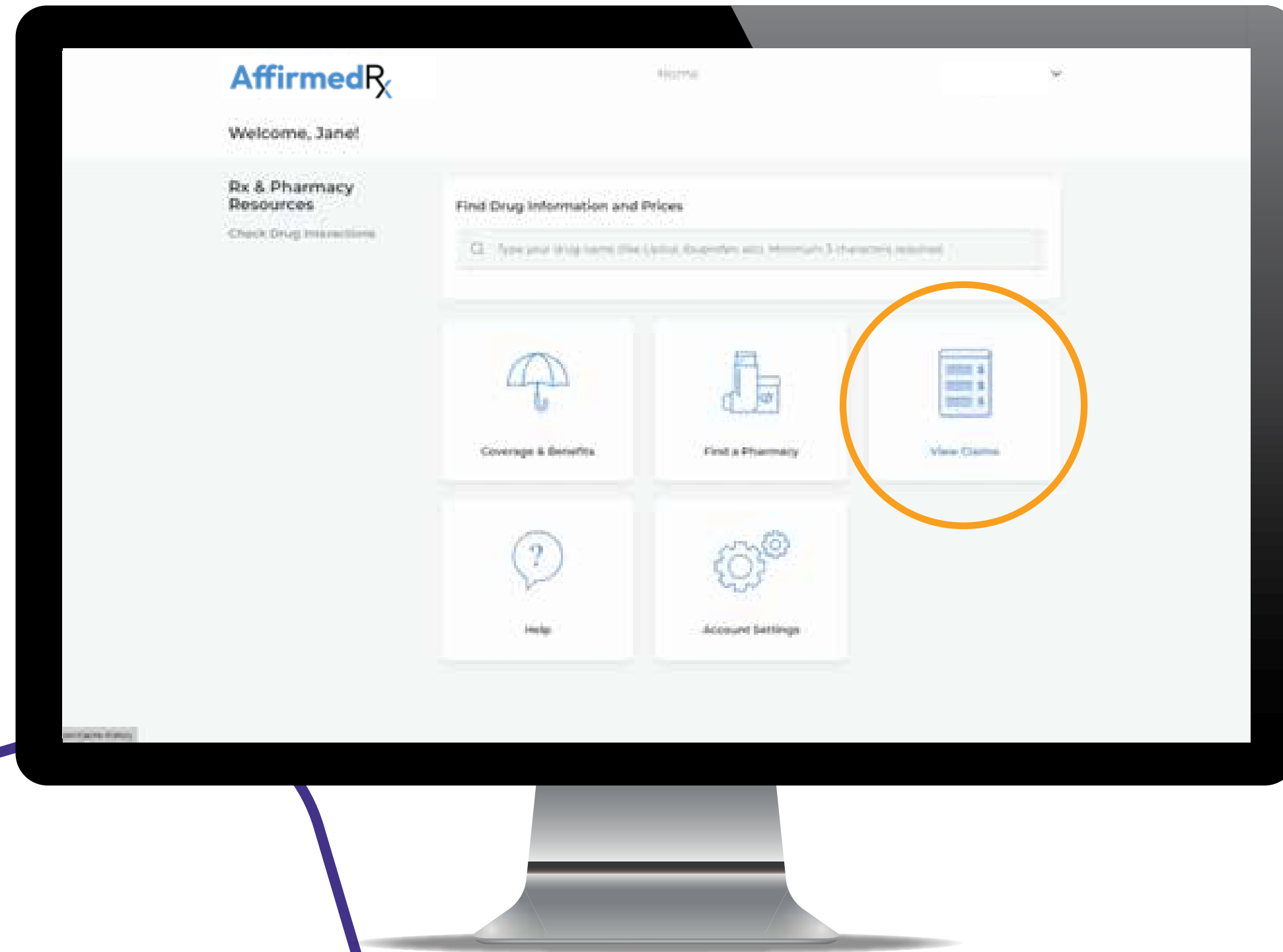
Accessing your AffirmedRx pharmacy benefits ID card



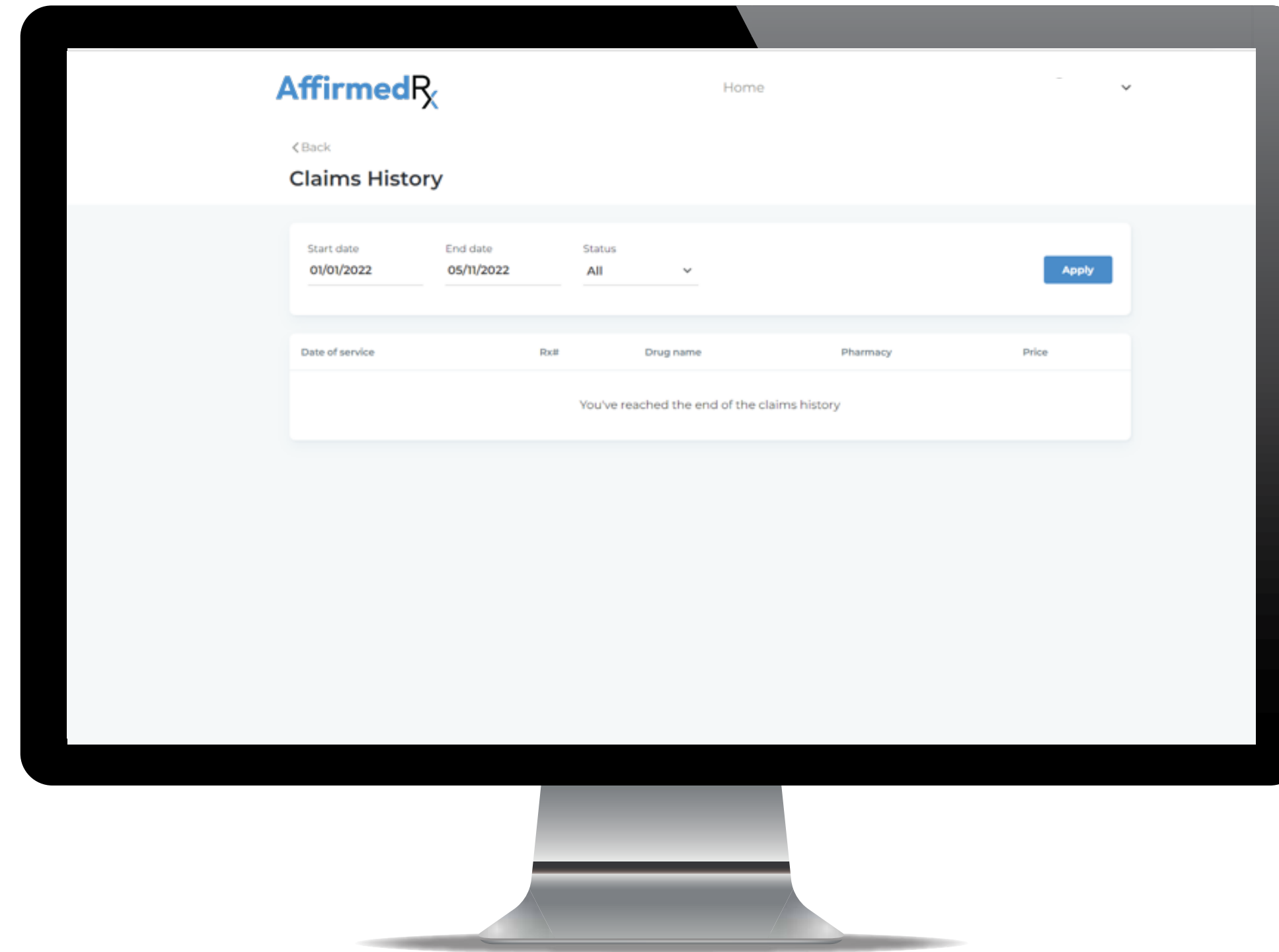
Additional Information

Viewing your previous pharmacy claims

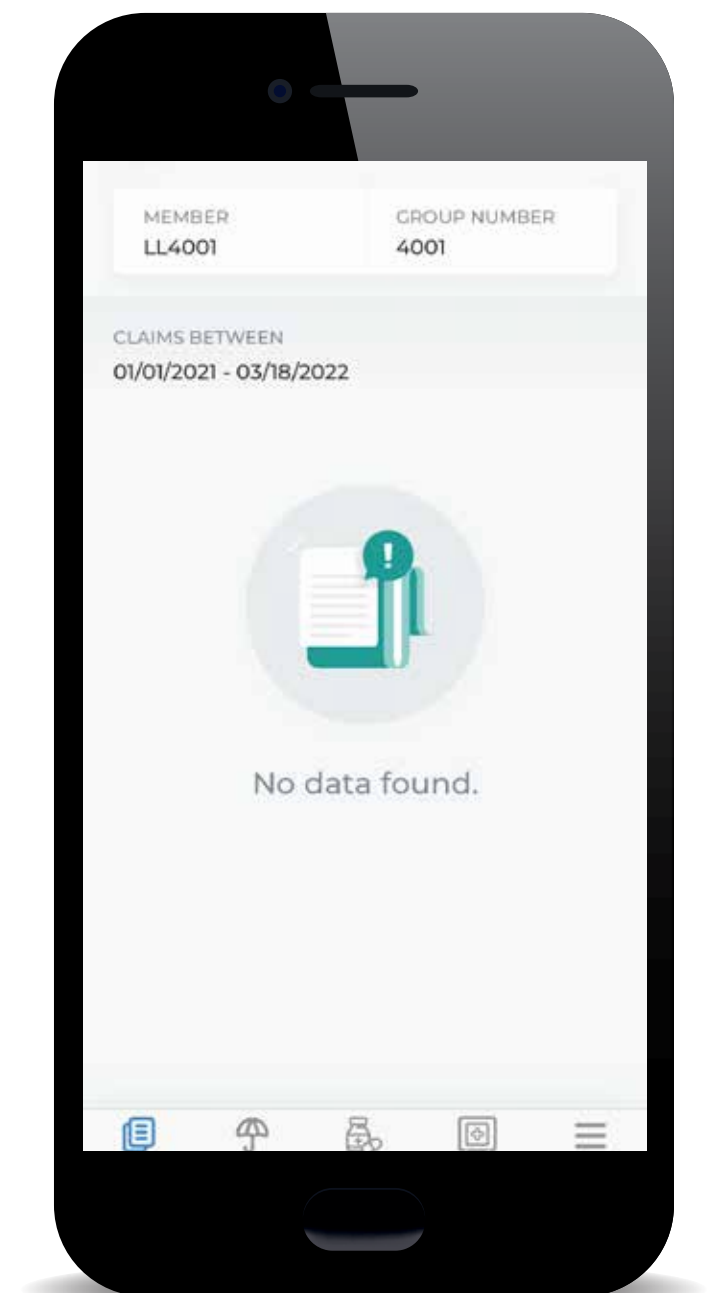
Select View Claims from the Dashboard



Select your date range for Claims and Claim Status, hit Apply



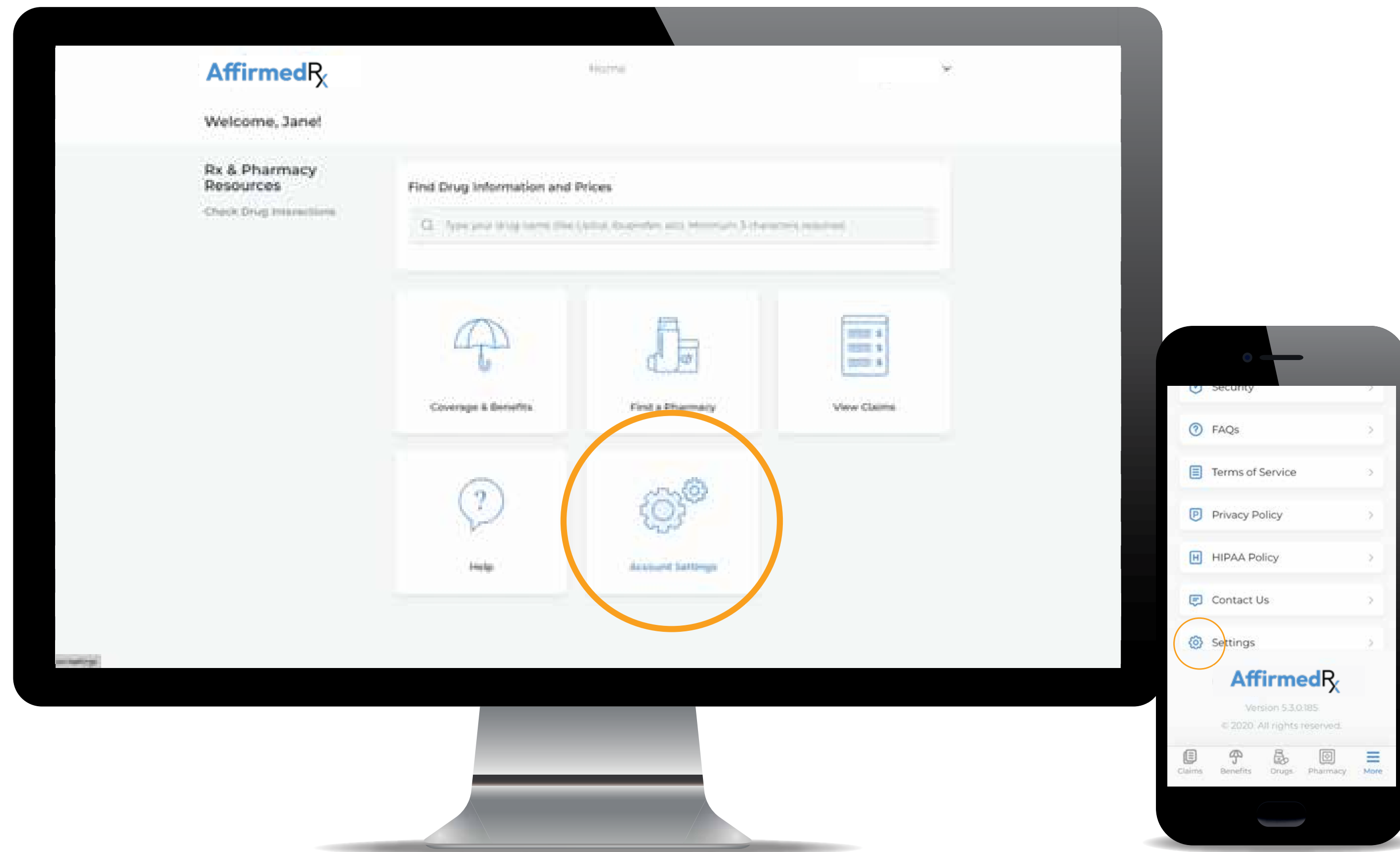
Select Claims tab on the Member App screen



Additional Information

Managing your account and settings

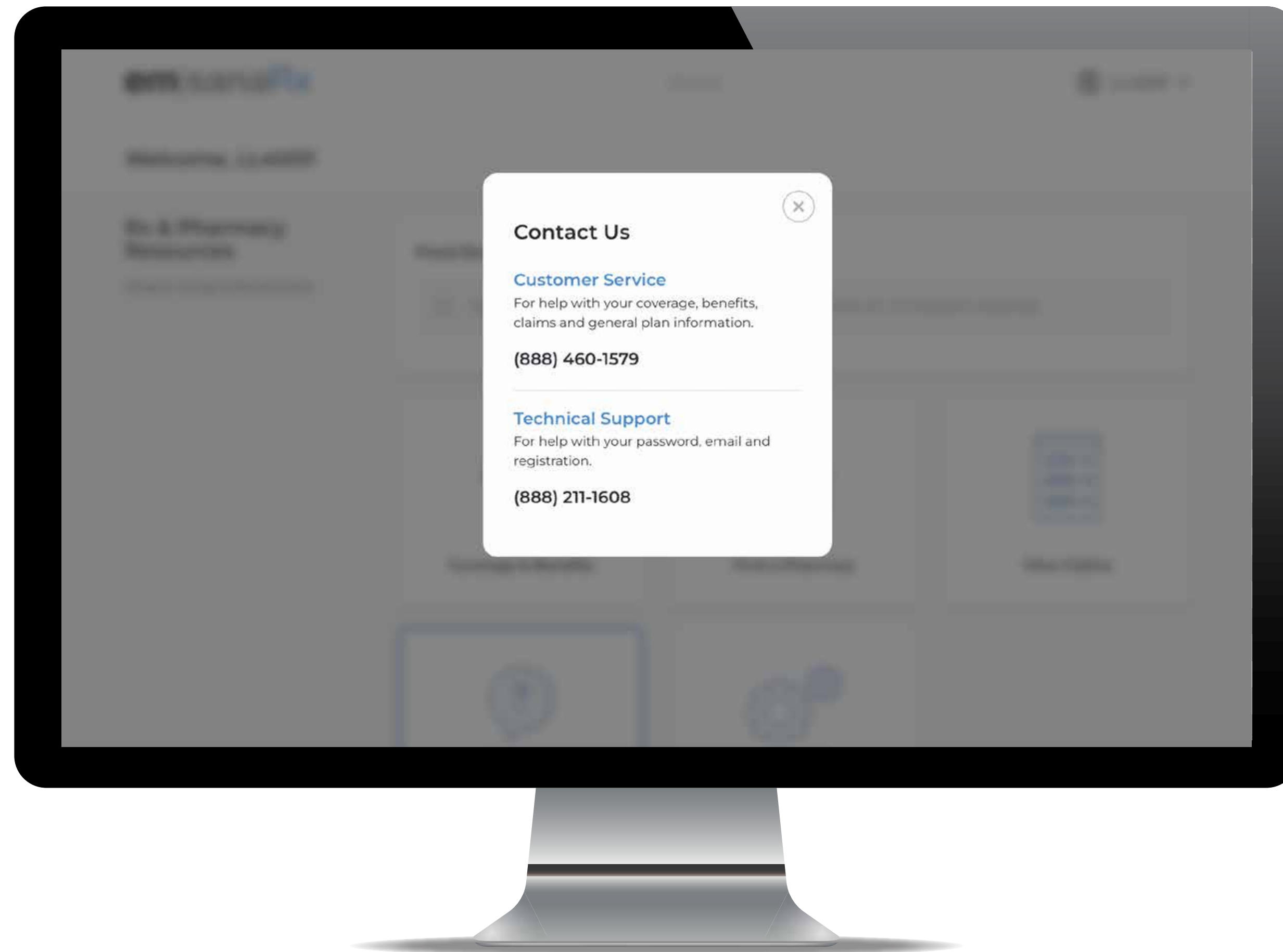
Select Account Settings from the Dashboard



Additional Information

Updating your personal profile and account information

If you need to update any personal account information other than your password or phone number (Account Settings > Member Info), please contact **Customer Service**



Additional Information

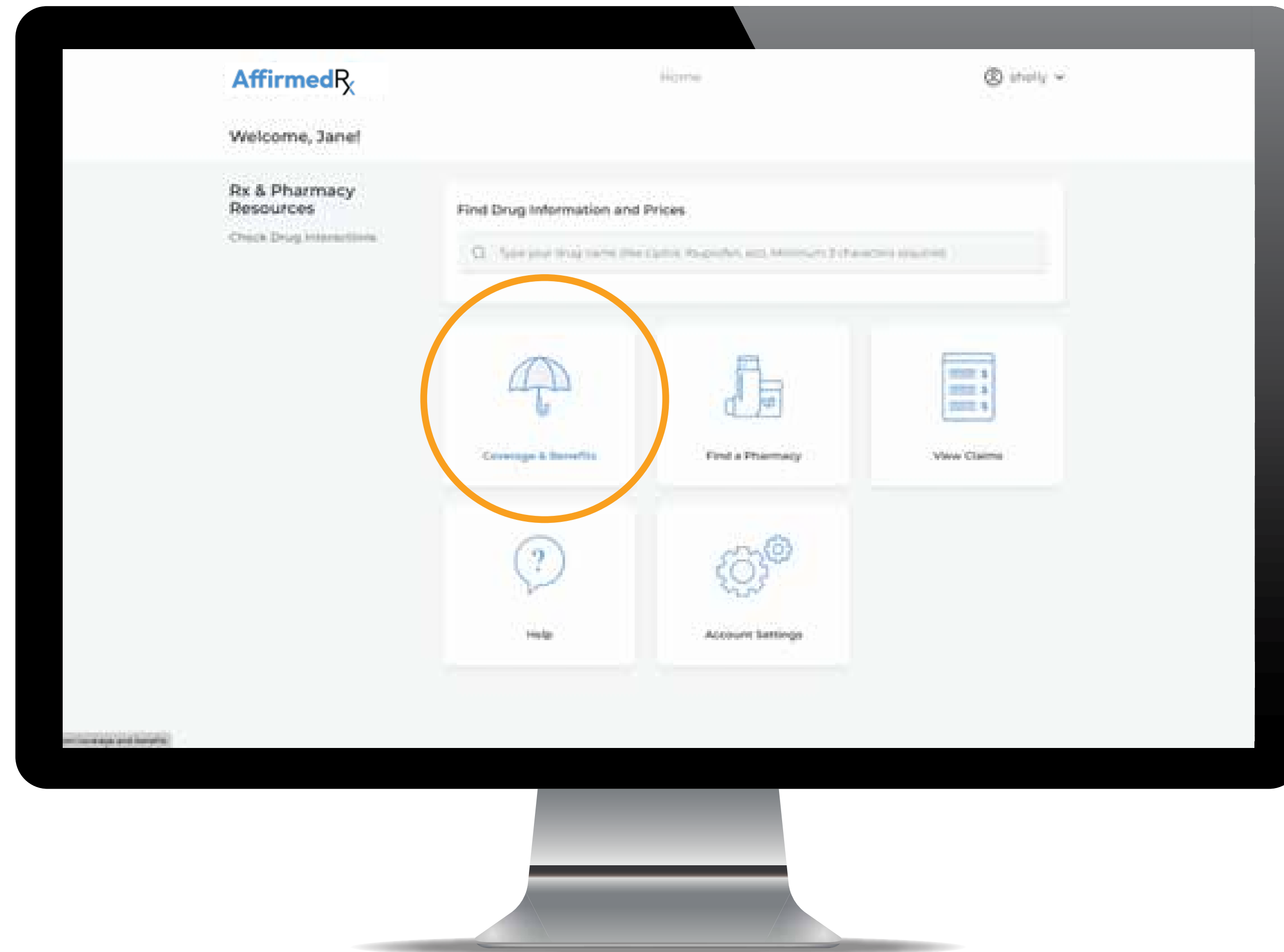
Registering a Dependent account

- Dependents under age 18 cannot register for a separate account
- Dependents age 18 and older can register for a separate account, but cannot see other cardholder/family member claims. They will only see only their own claim information.
- The cardholder can see dependent claims if their dependent is under age 18; however, they cannot see those claims that fall into the medical consent lists (for example: HIV medications, birth control, other mandated/regulated limitations and protected info, though the dollar amounts will be visible in any accumulator calculations for the cardholder)
- When a dependent over 18 years old registers, the registration is the same process as the original cardholder registration process, using their own name.

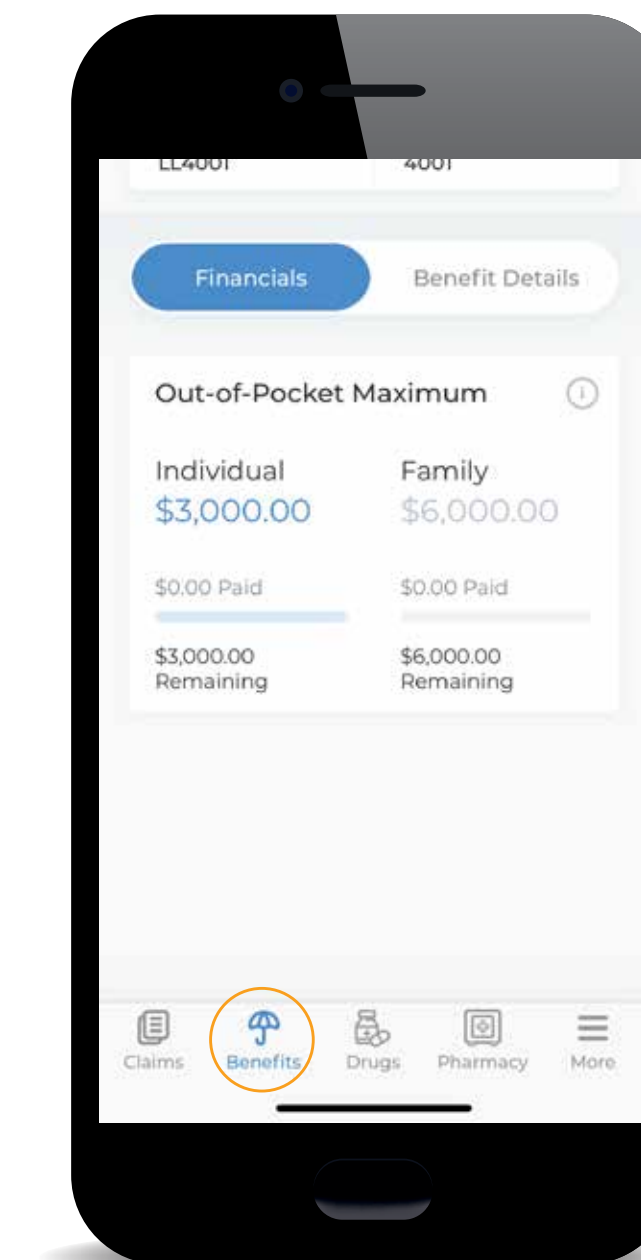


Additional Information

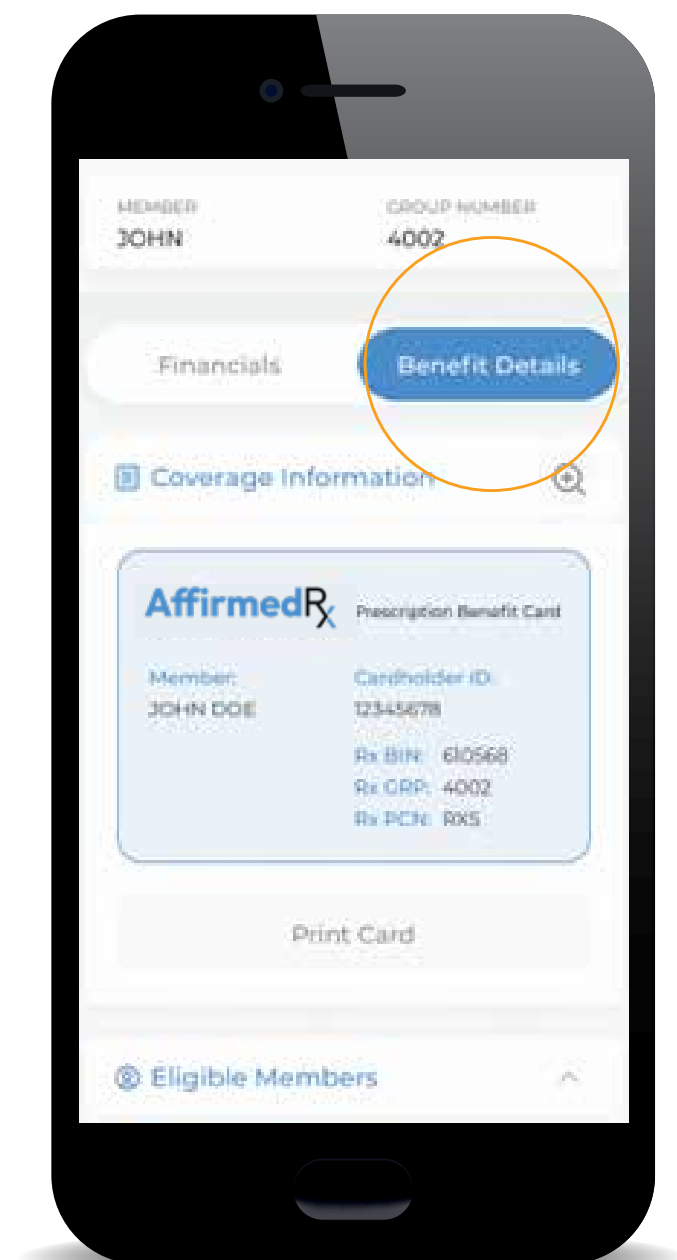
Viewing benefits and financial information – including deductible information



Select Benefits tab on the Member App screen, choose Financials tab



Choose to Benefit Details tab



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If you need assistance at any
point, please contact us.

For additional assistance,
please call 1-888-460-1579.

