



## App Guide

Everything you need to know about using  
the AffirmedRx Pulse Member App



# Quick Start Guide



## 1. Download

Download your AffirmedRx  
Pulse Member App



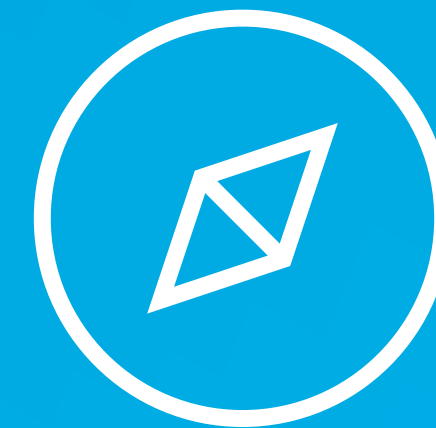
## 2. Register

Register within your AffirmedRx  
Pulse Member App



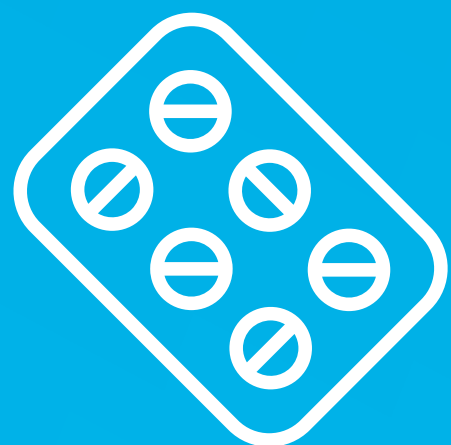
## 3. Search

Search for the medication that  
your doctor has prescribed  
or choose a drug from your  
prescription history



## 4. Explore

Explore drug alternatives with your  
doctor on the AffirmedRx Pulse  
Member App



## 5. Pharmacies

Search pharmacies and choose  
where you would like to fill your  
prescriptions



## 6. Stay in Touch

Let your doctor know which  
pharmacy you've chosen and they'll  
write or send your prescription, just  
as they normally do



## 7. Pickup

Go to the pharmacy and show  
your pharmacist your AffirmedRx  
pharmacy benefit card

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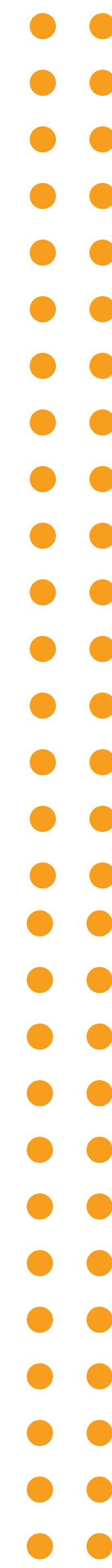
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# Step 1

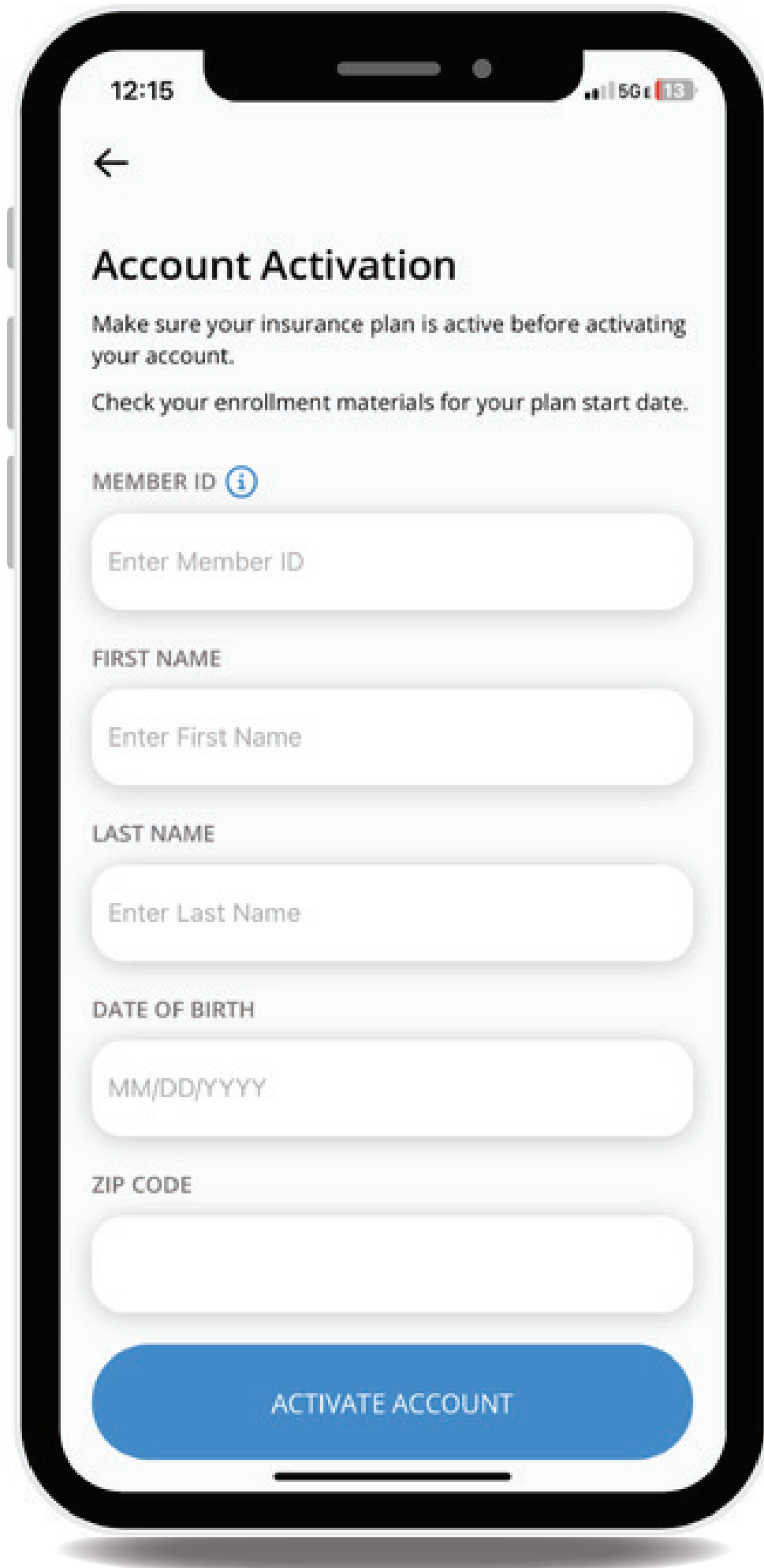
## Download your AffirmedRx Pulse Member App

Scan here to download the AffirmedRx Pulse Member app on an Apple or Android device:



# Step 2 Register within your AffirmedRx Pulse Member App

For security purposes, our app has 2-factor authentication. When you log in, a code will be sent via text or email to the number/email on file. You will need to enter this into the area where it asks for a verification code.



12:15

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### Account Activation

Make sure your insurance plan is active before activating your account.  
Check your enrollment materials for your plan start date.

MEMBER ID ⓘ

Enter Member ID

FIRST NAME

Enter First Name

LAST NAME

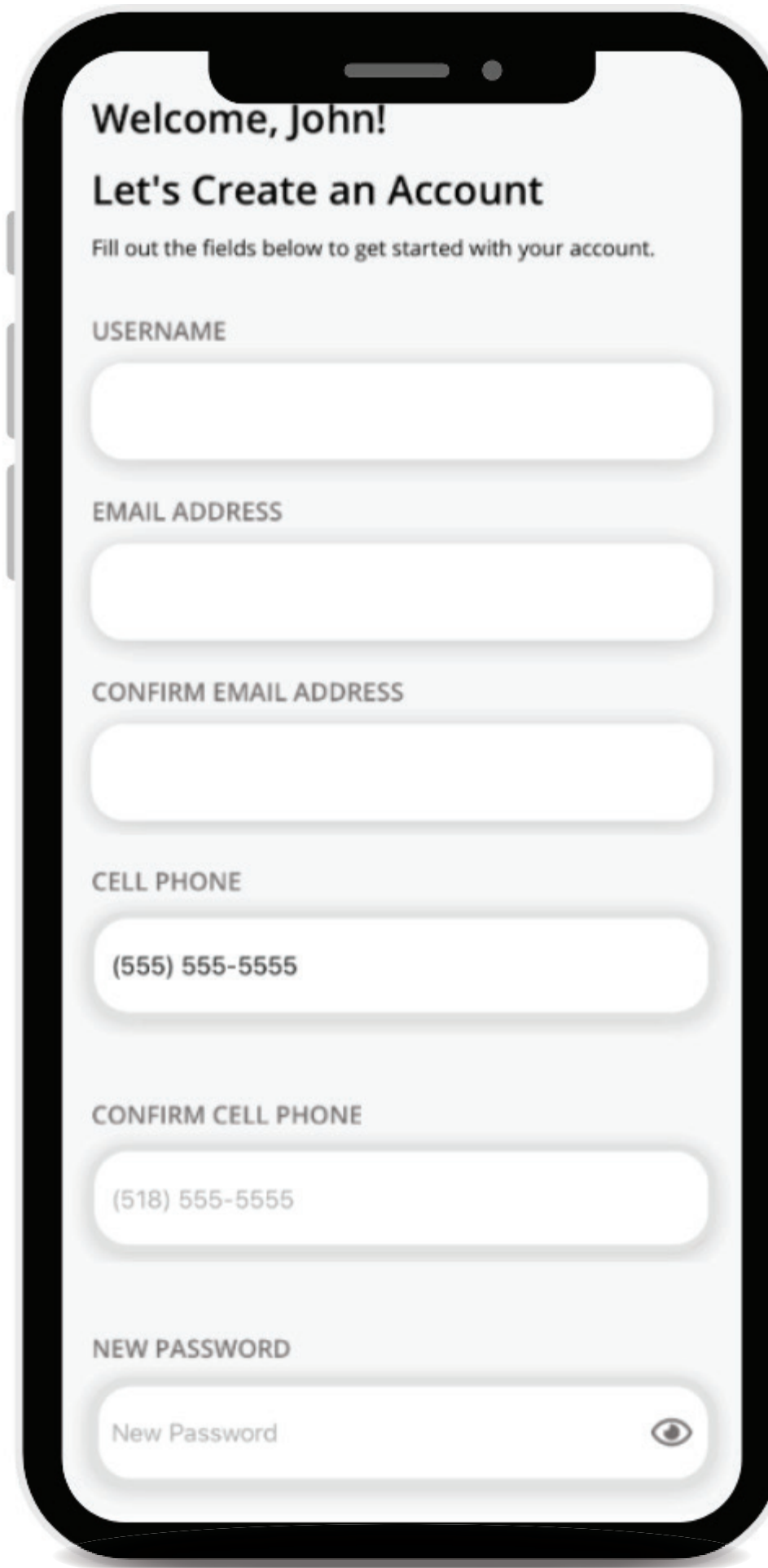
Enter Last Name

DATE OF BIRTH

MM/DD/YYYY

ZIP CODE

ACTIVATE ACCOUNT



Welcome, John!

### Let's Create an Account

Fill out the fields below to get started with your account.

USERNAME

EMAIL ADDRESS

CONFIRM EMAIL ADDRESS

CELL PHONE

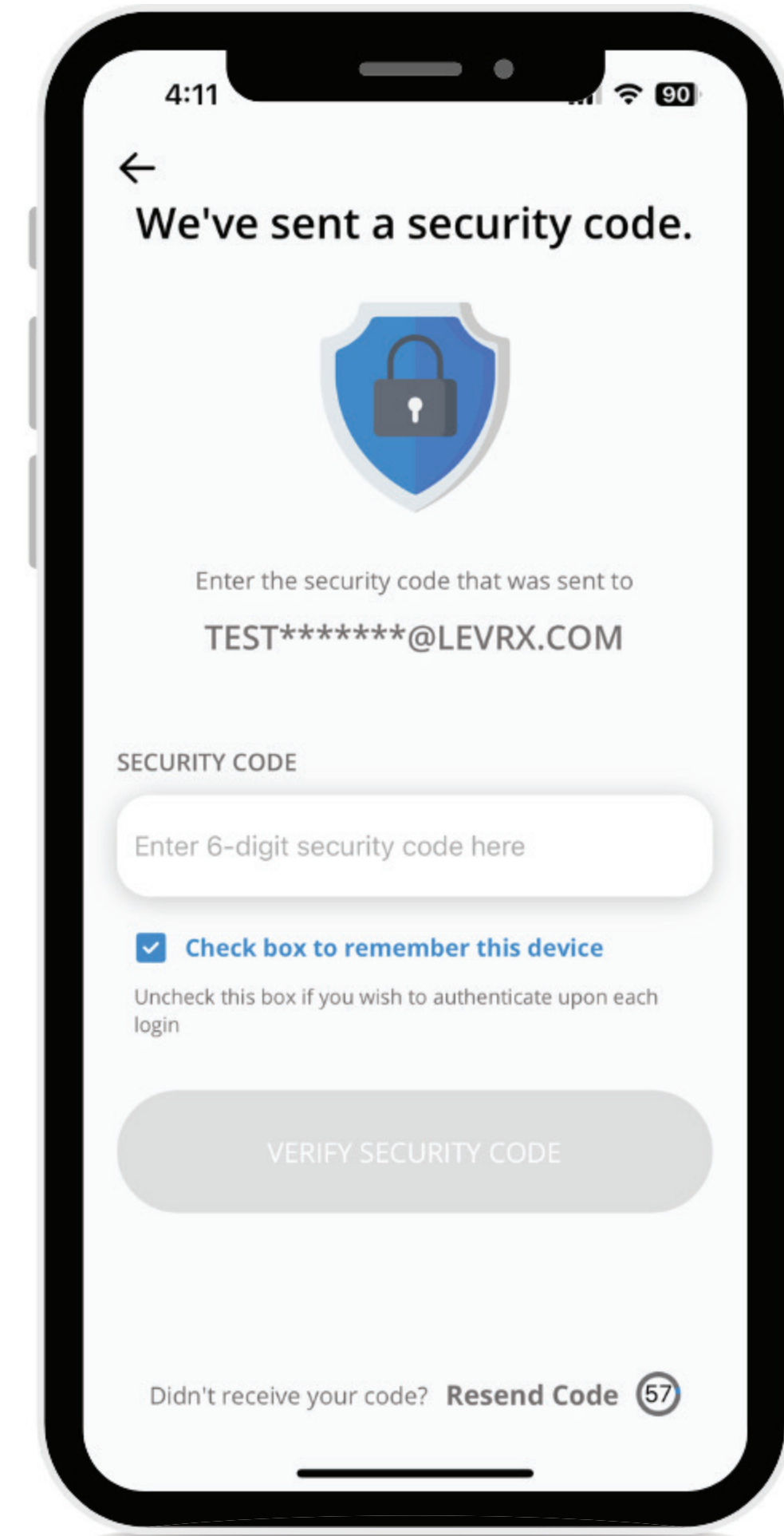
(555) 555-5555

CONFIRM CELL PHONE

(518) 555-5555

NEW PASSWORD

New Password



4:11

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### We've sent a security code.

Enter the security code that was sent to  
TEST\*\*\*\*\*@LEVRX.COM

SECURITY CODE

Enter 6-digit security code here

Check box to remember this device  
Uncheck this box if you wish to authenticate upon each login

VERIFY SECURITY CODE

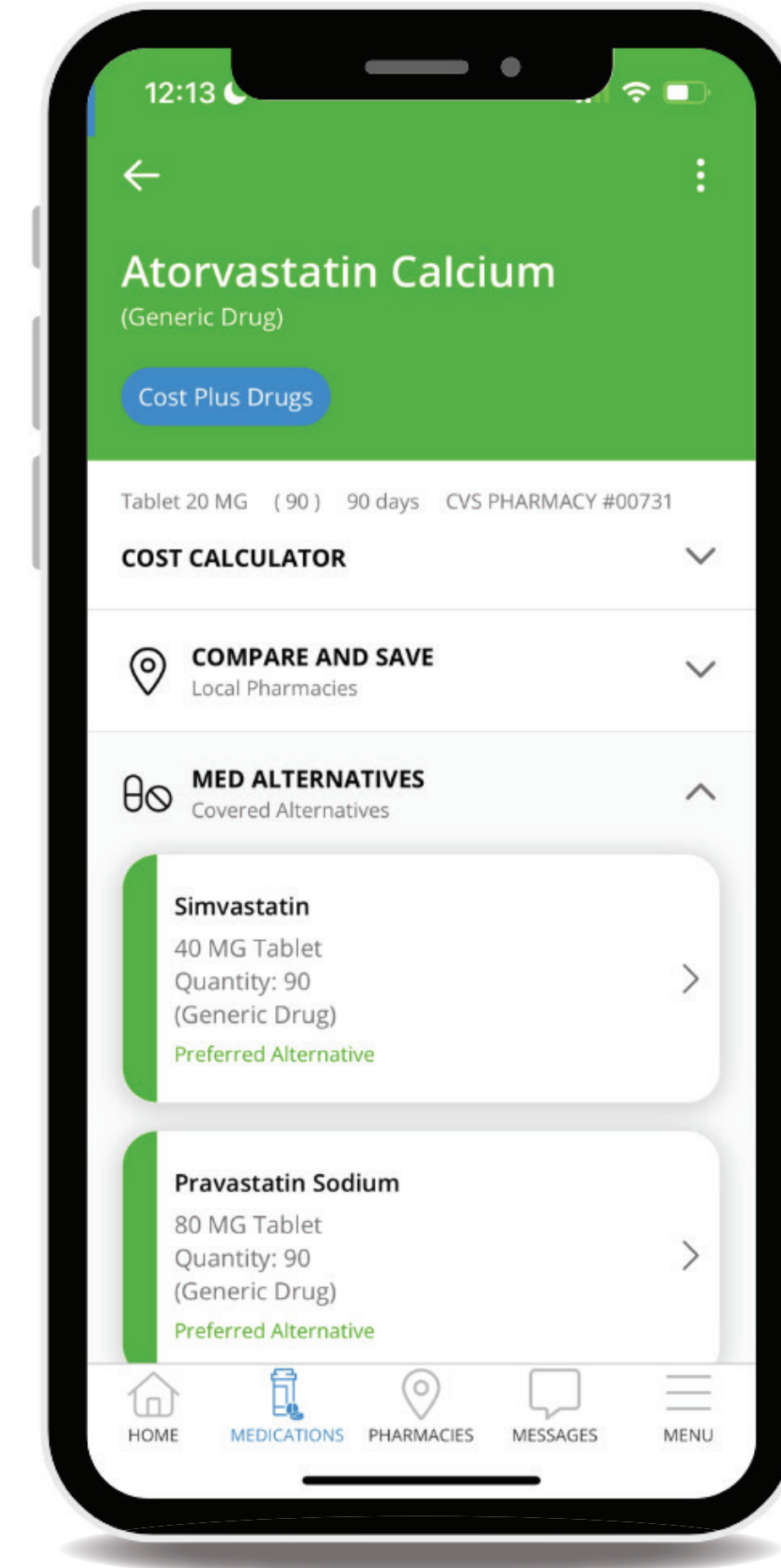
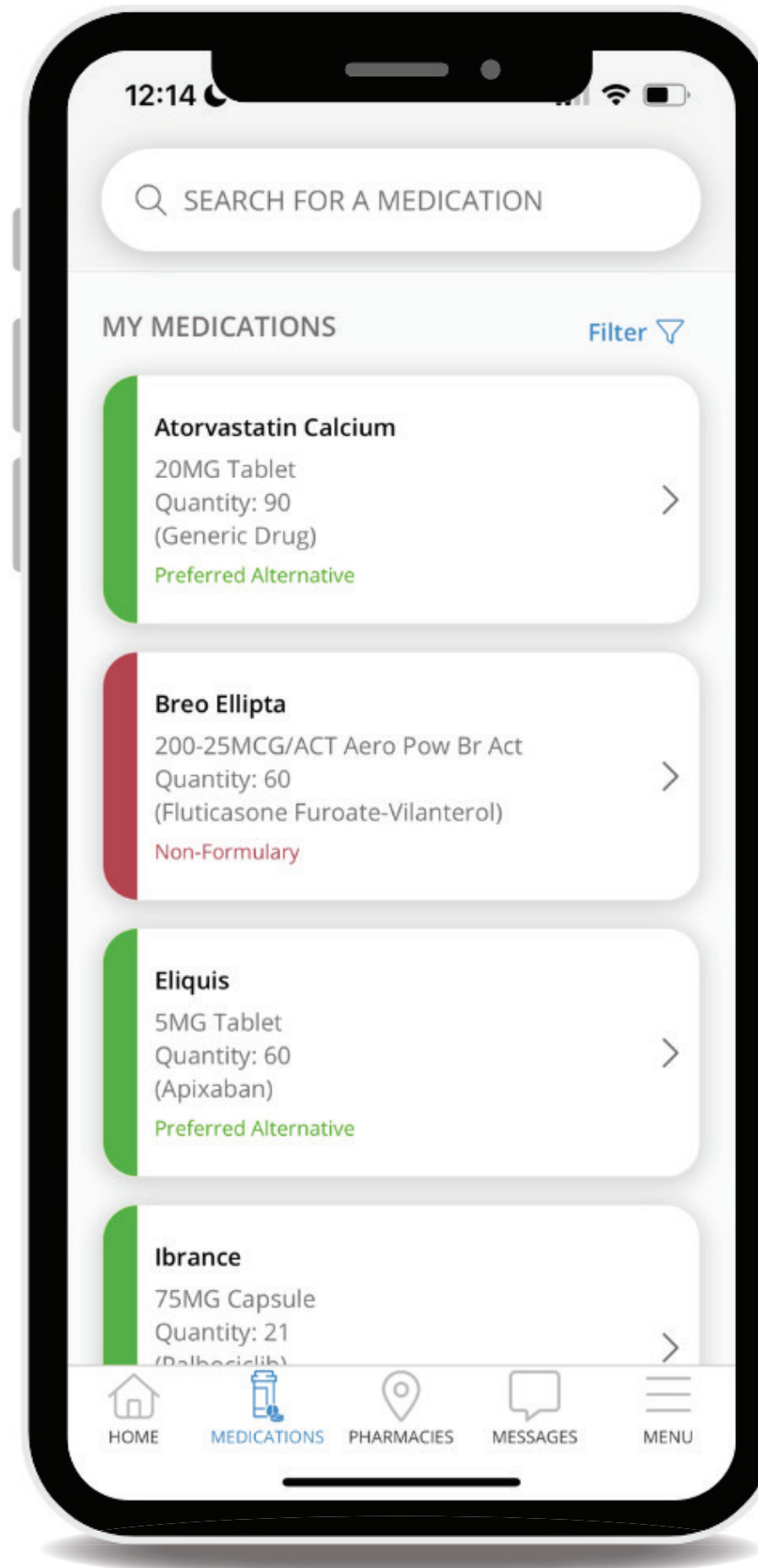
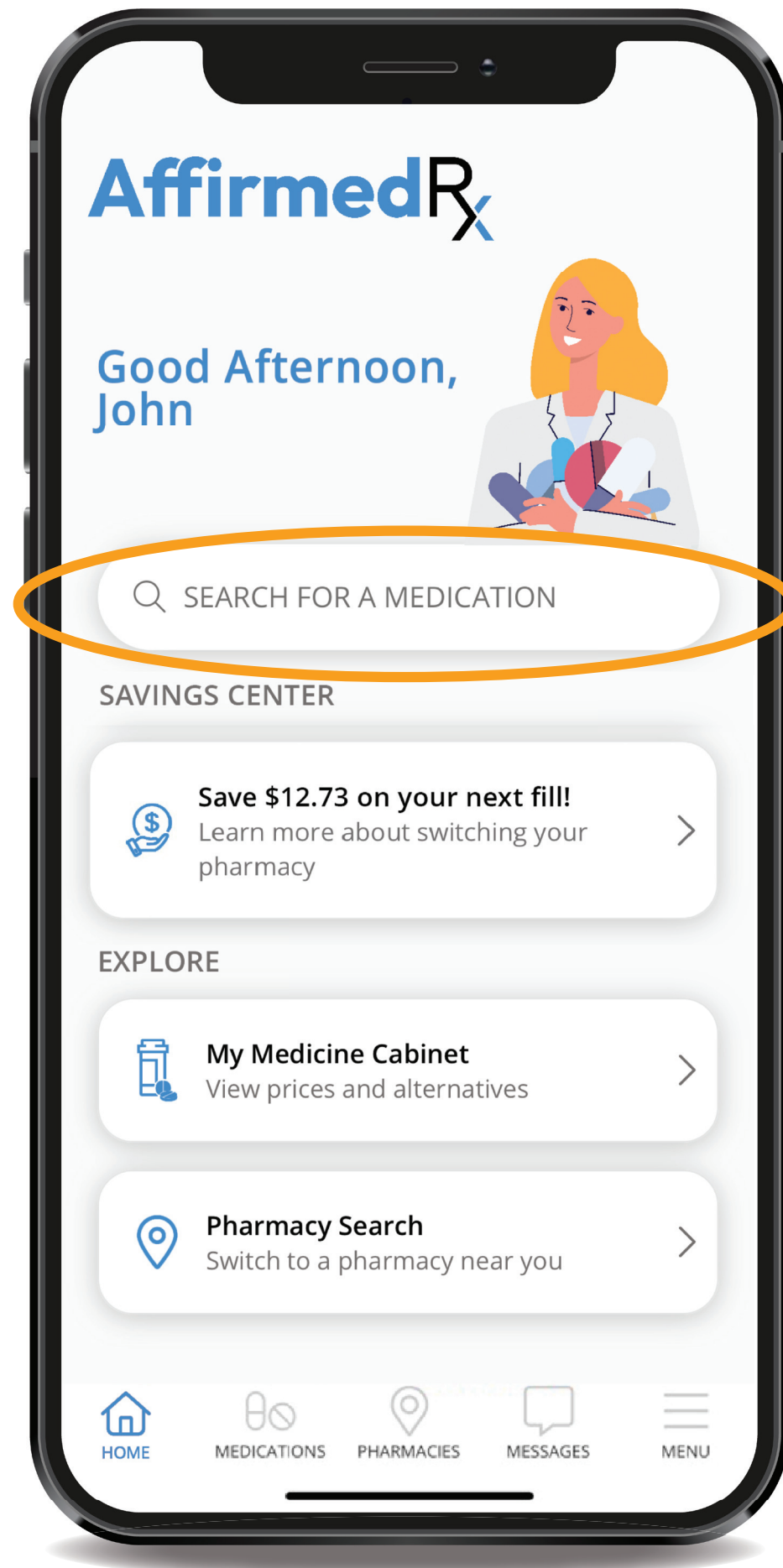
Didn't receive your code? [Resend Code](#) 57

# Step 3

Explore! Search for the medication that your doctor has prescribed or choose a drug from your prescription history or view a Savings Center Opportunity!

Drug search will show you the price of your medication

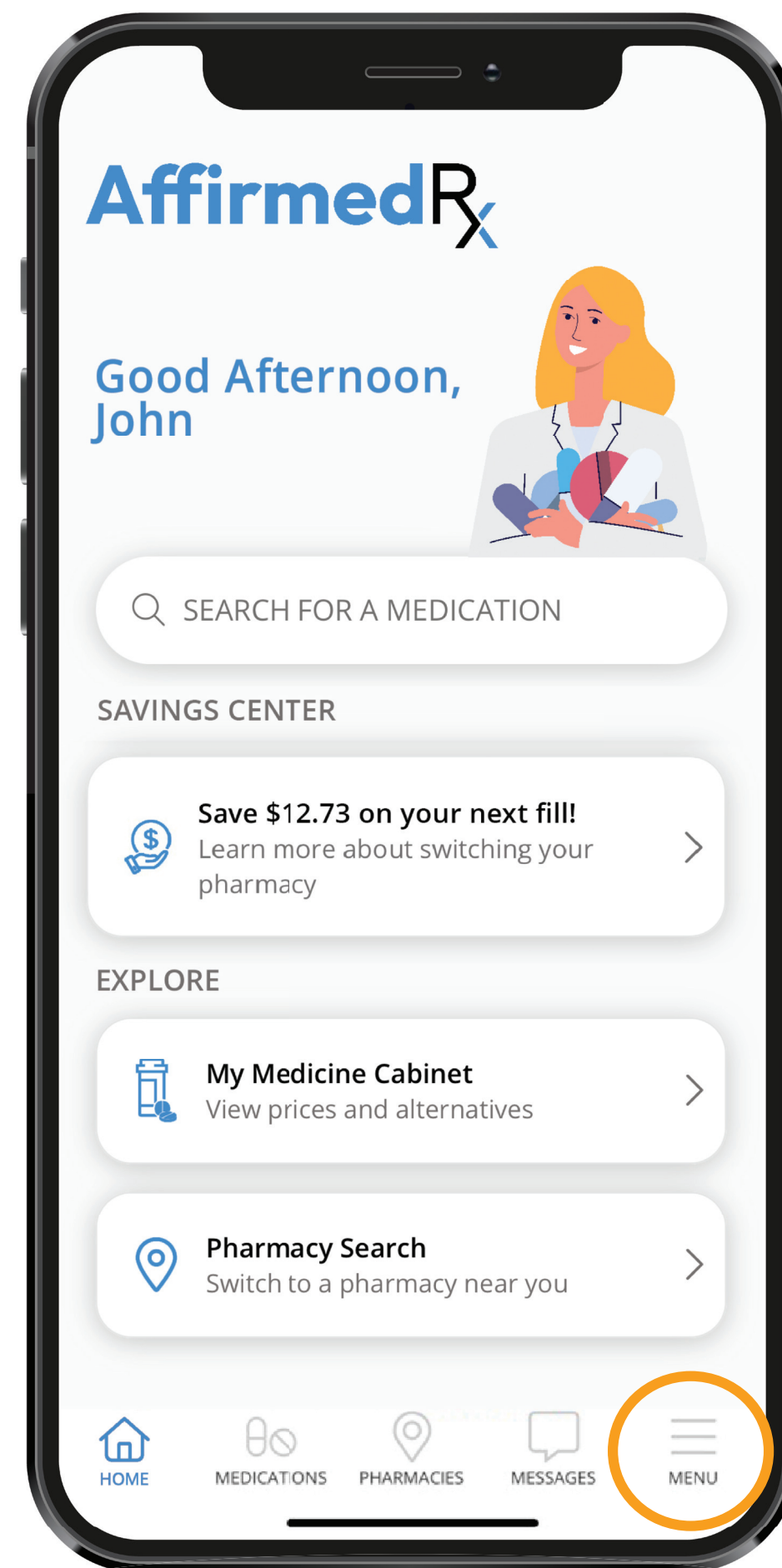
Savings Center Opp, app will suggest best lower cost options based on your plan



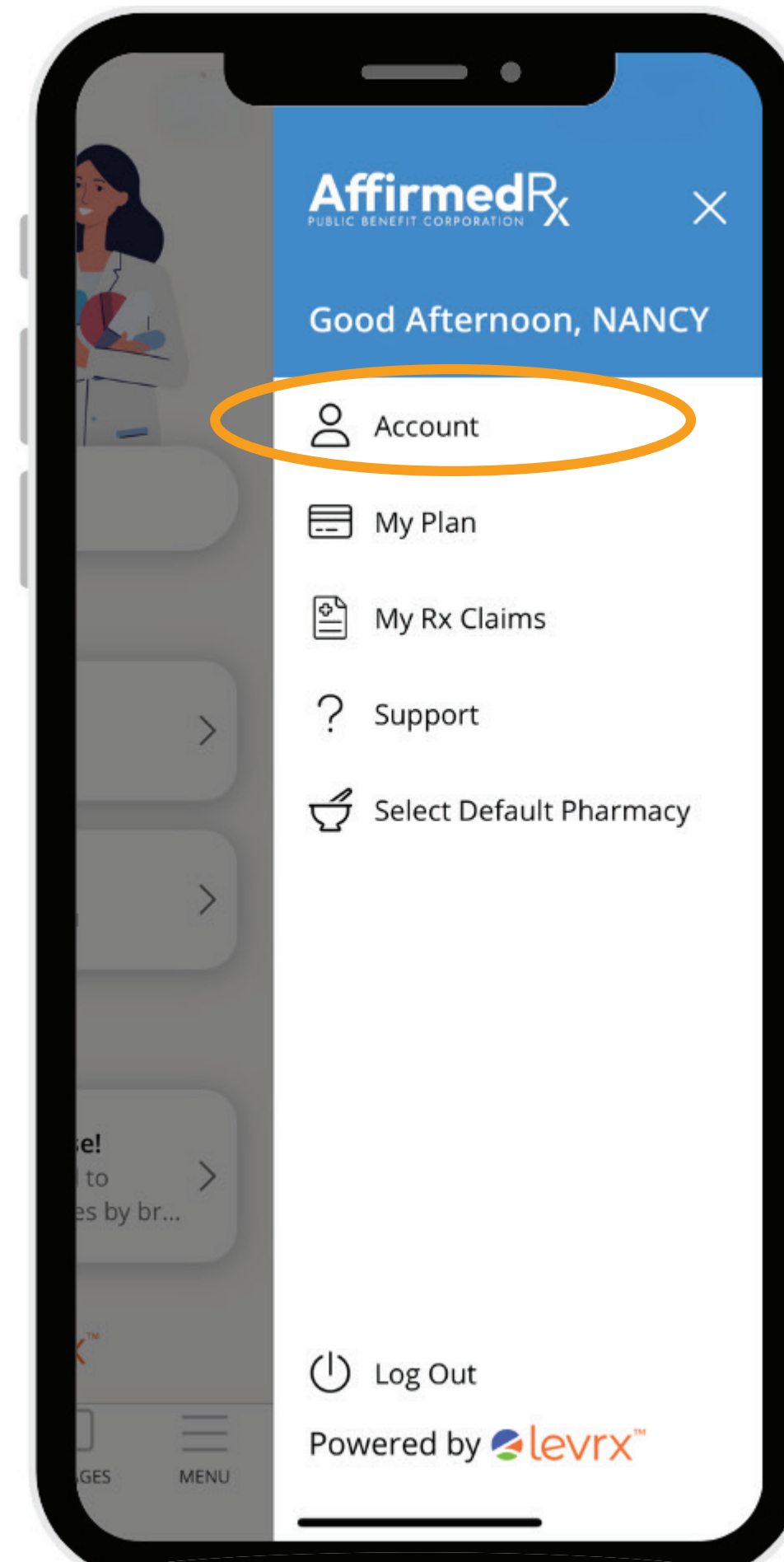
# Additional Information

## Enable Push Notifications

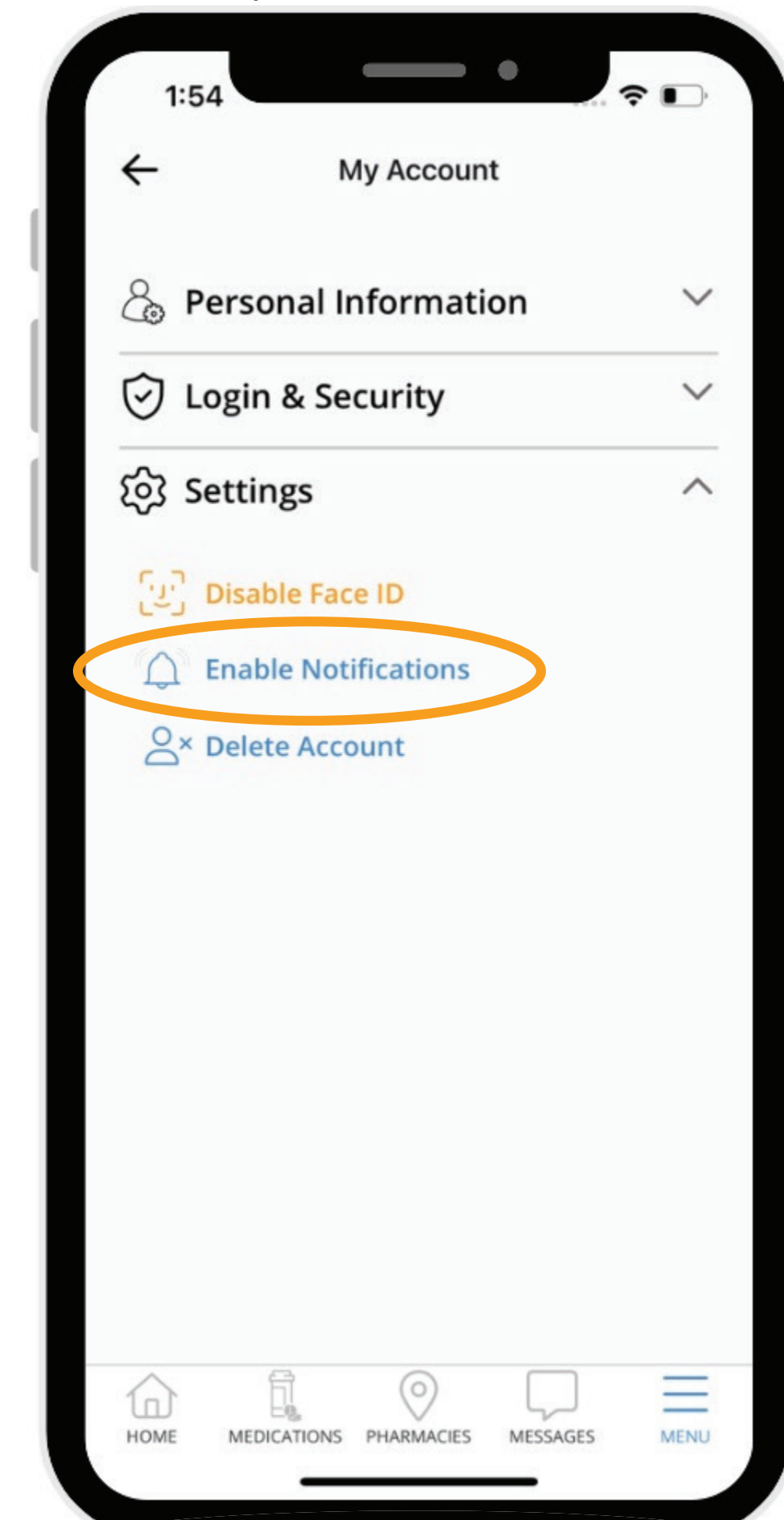
Select the Menu Icon



Select Account



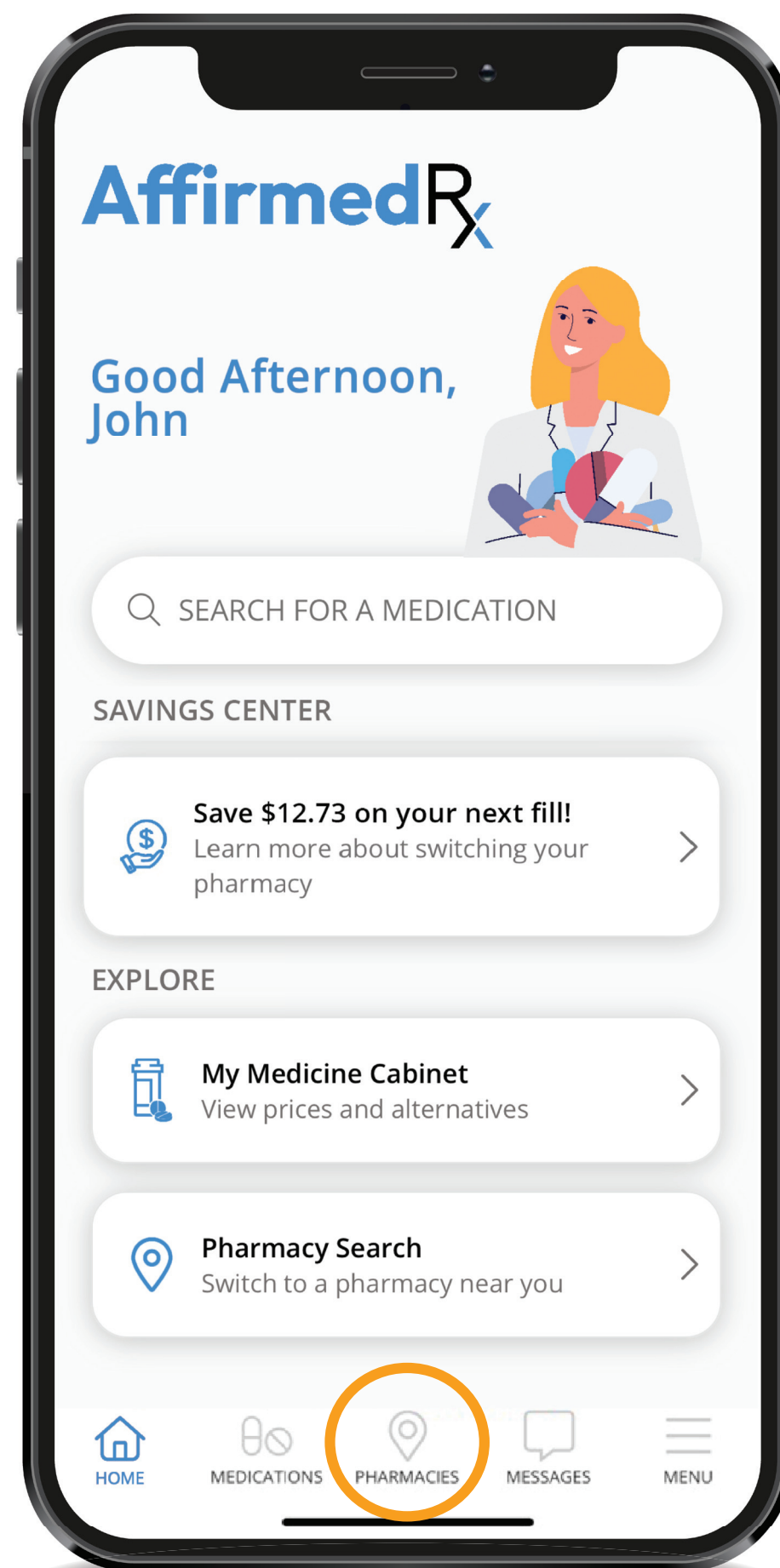
Tap Enable Notifications to turn on push Notifications



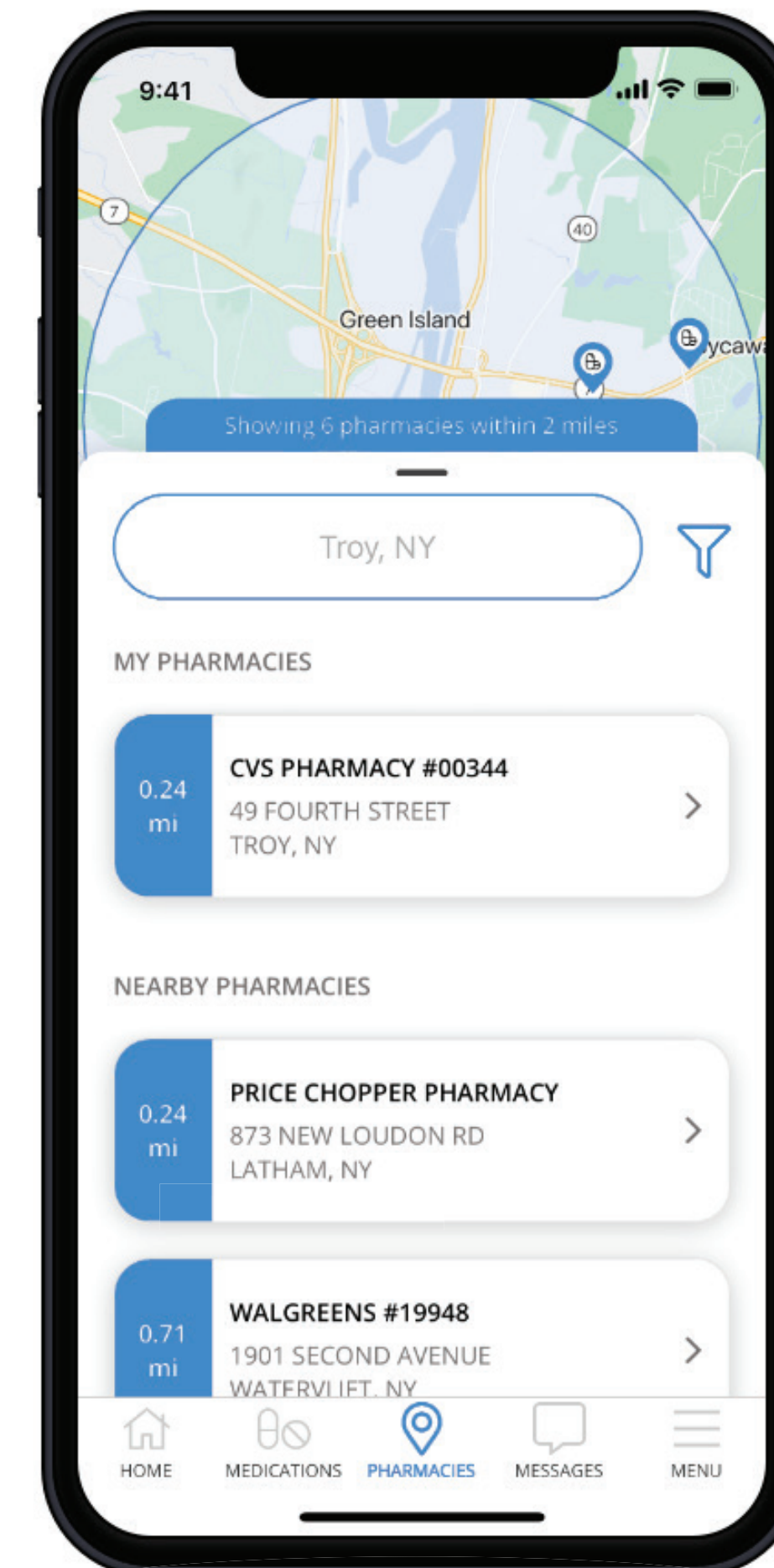
# Additional Information

Searching for a pharmacy and choosing where you would like to fill your prescriptions

Select Pharmacy tab on the Member App screen



Search your area for pharmacies

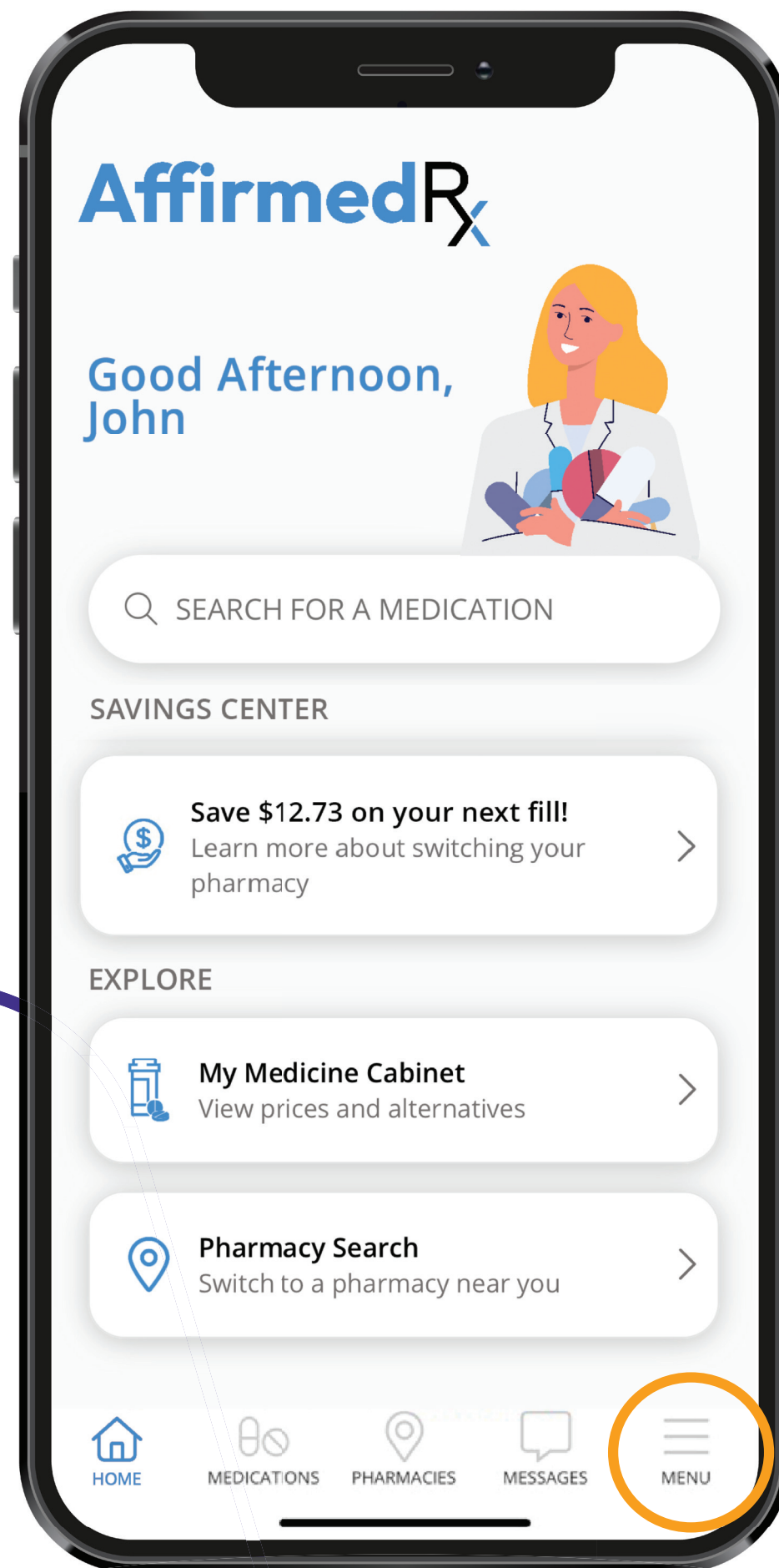




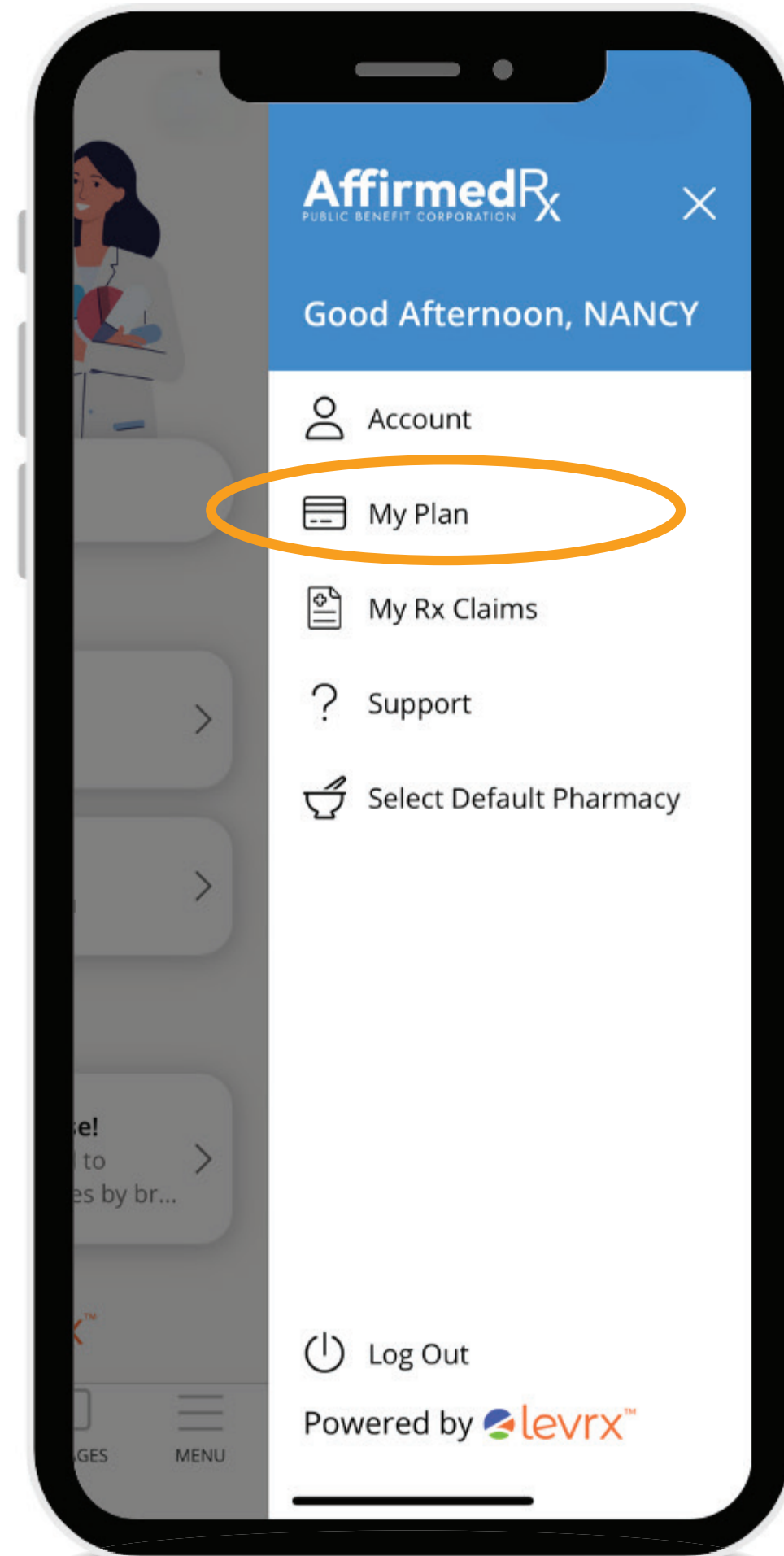
# Additional Information

## Getting started on the home screen, or Dashboard

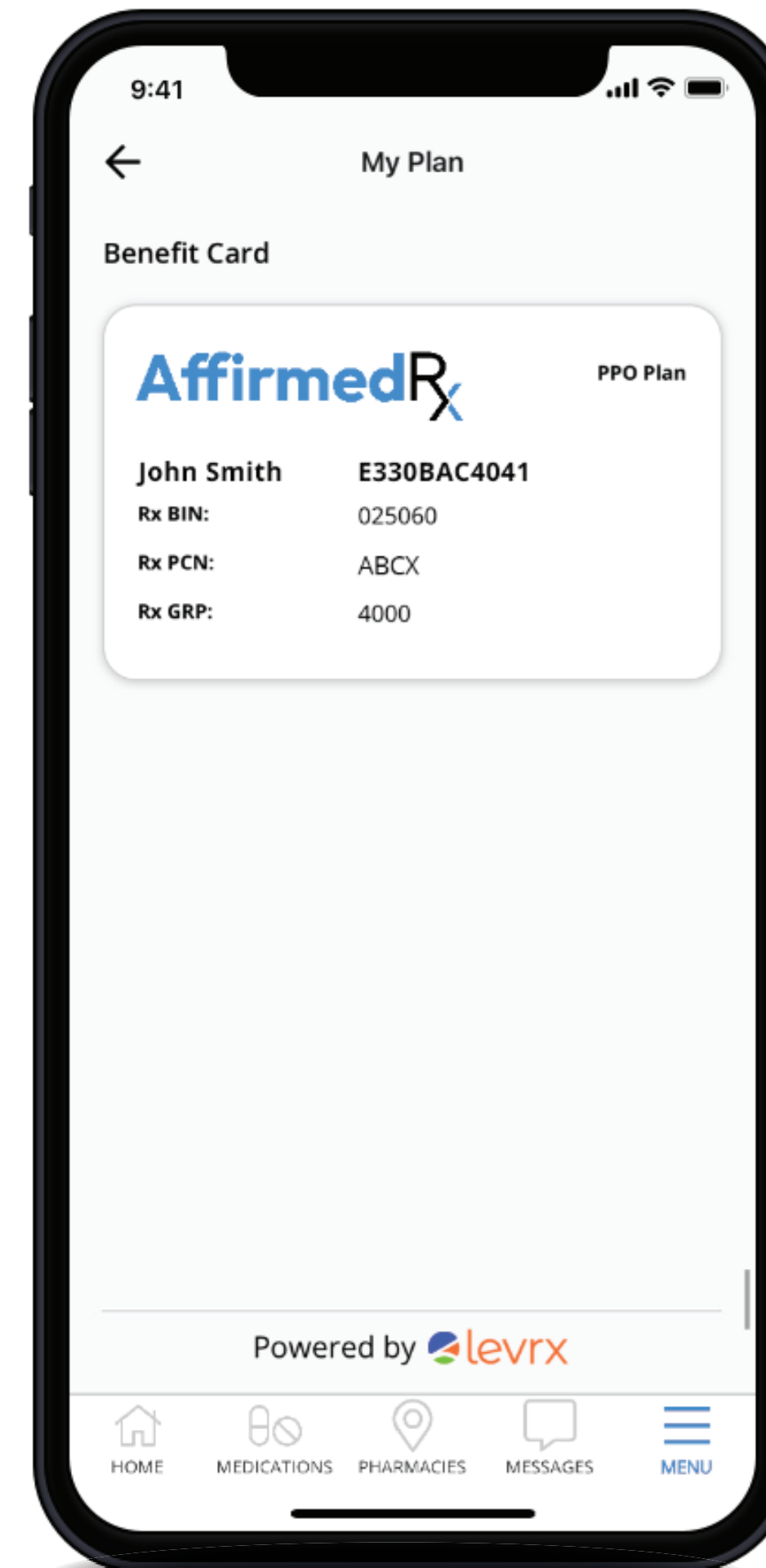
Accessing your plan benefit information



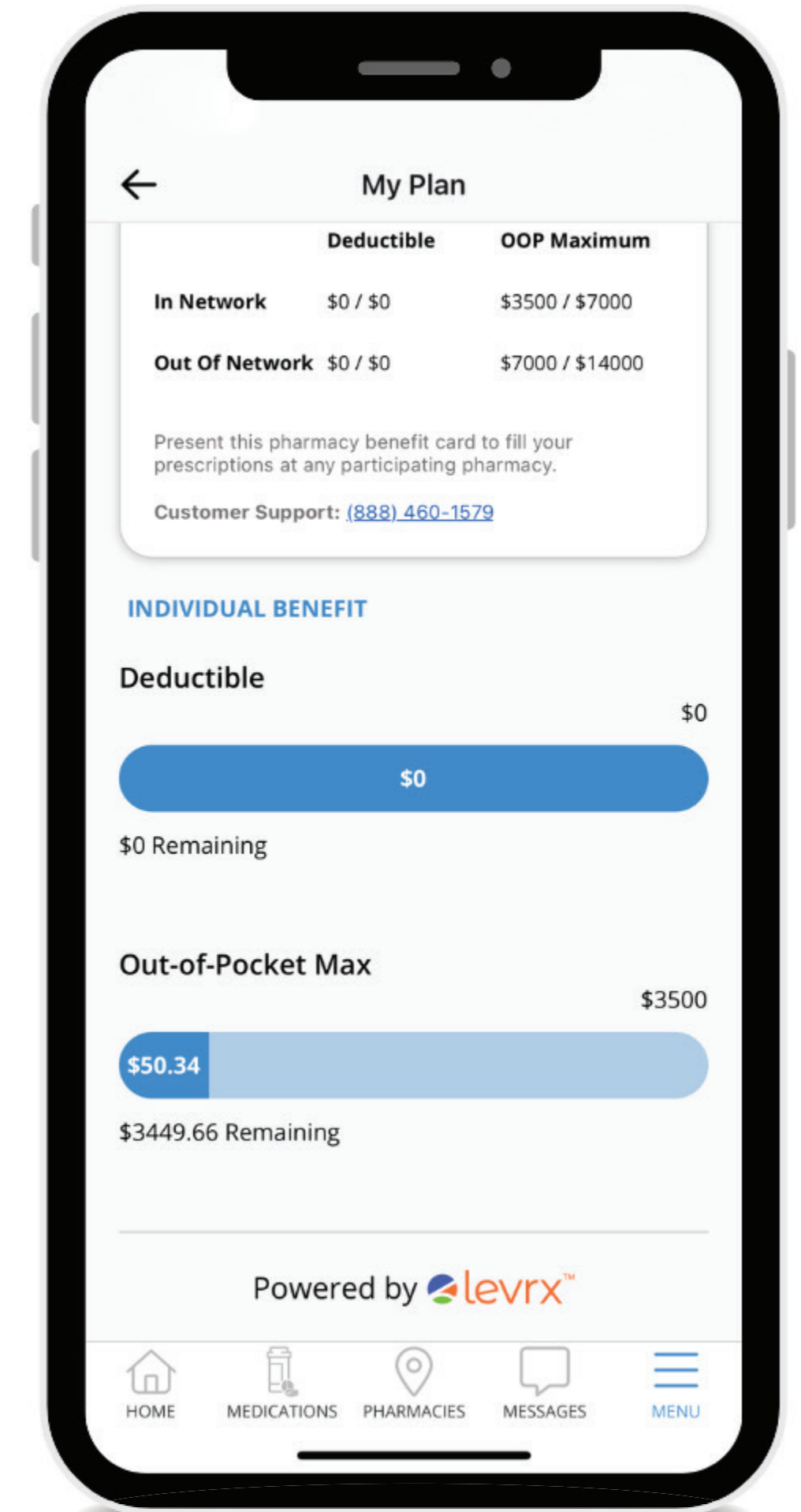
Click on My Plan



View your Benefit Card



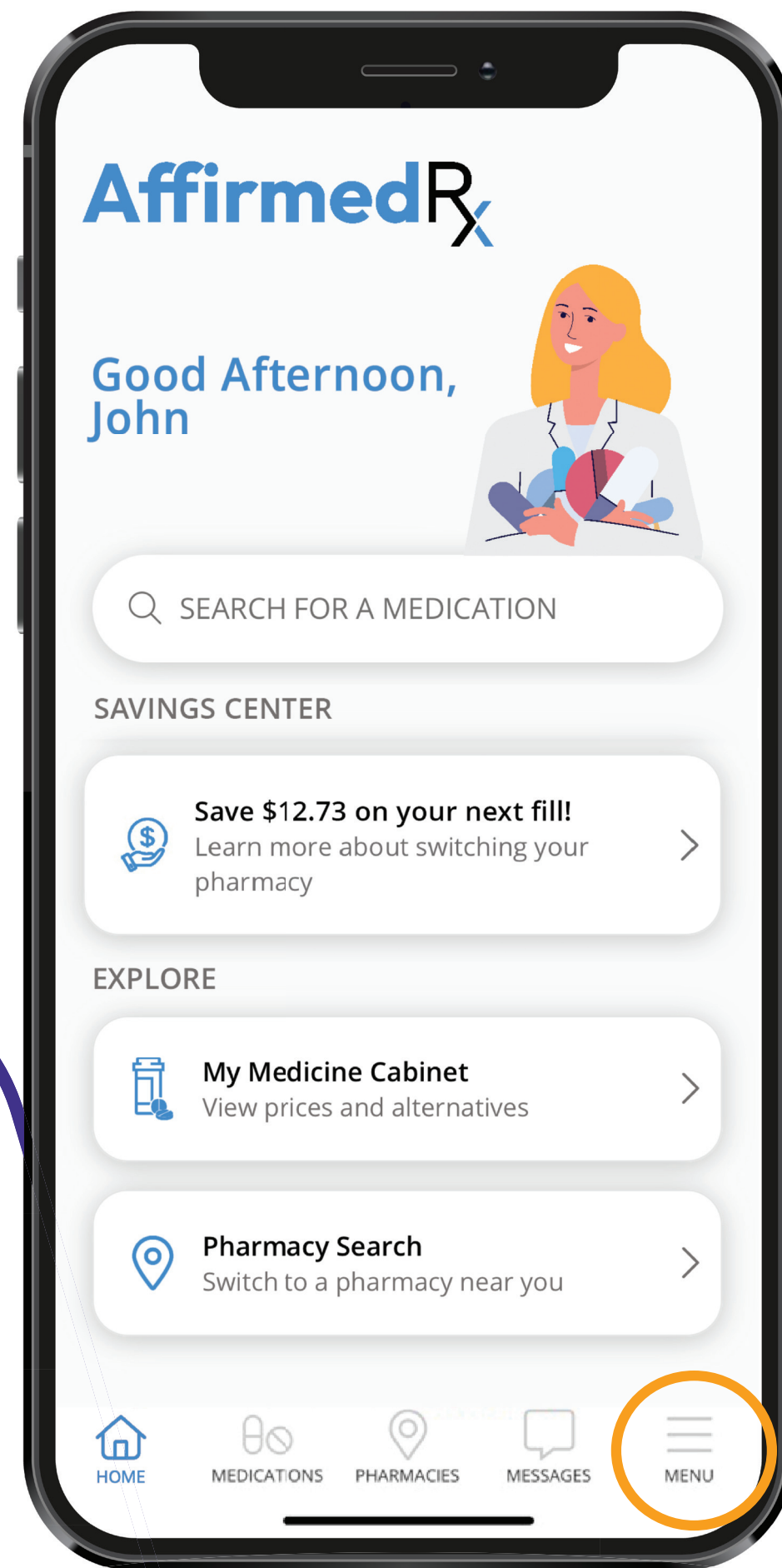
View your Deductible Information



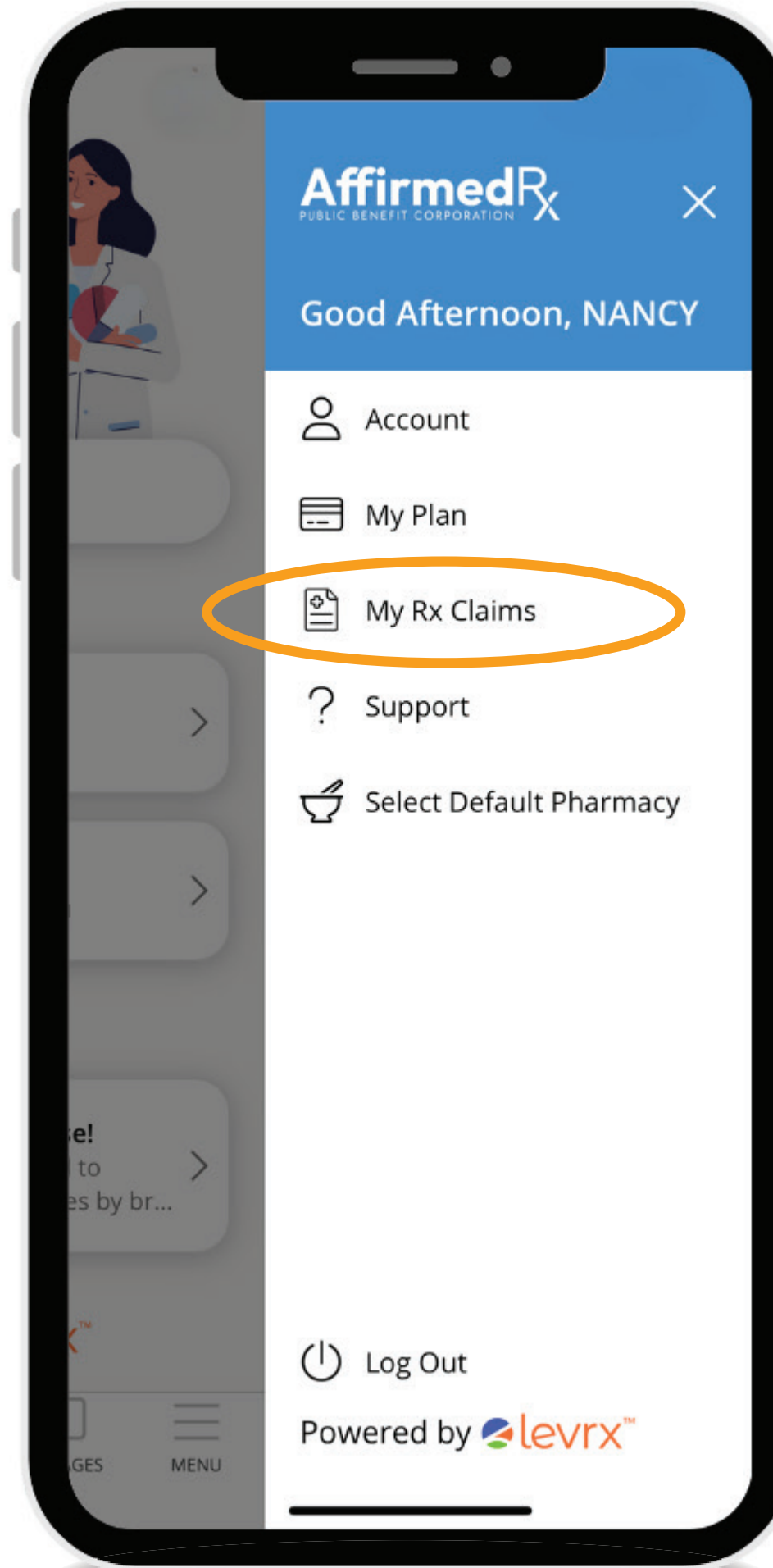
# Additional Information

## Viewing your previous pharmacy claims

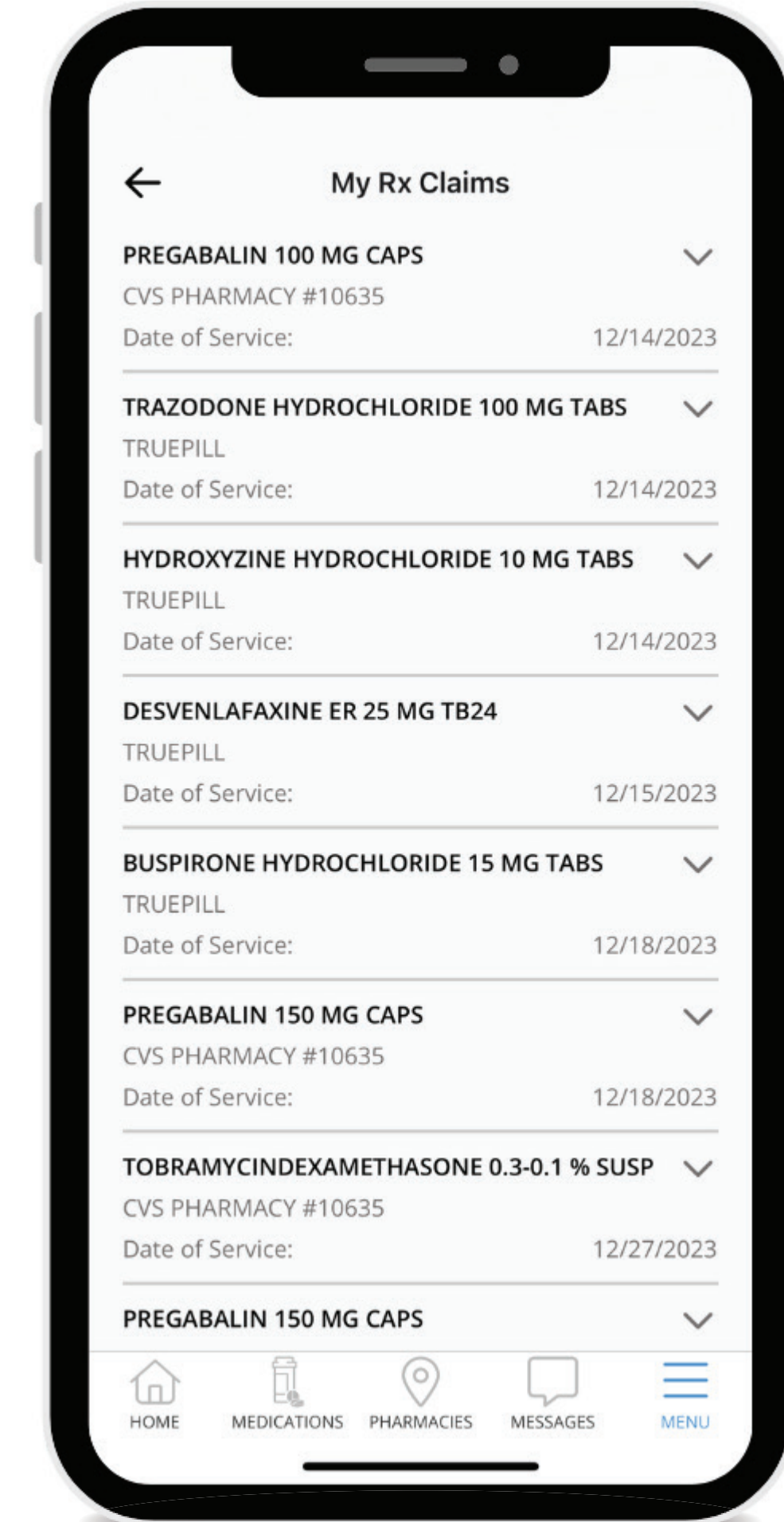
Accessing your plan benefit information



Click on My Rx Claims



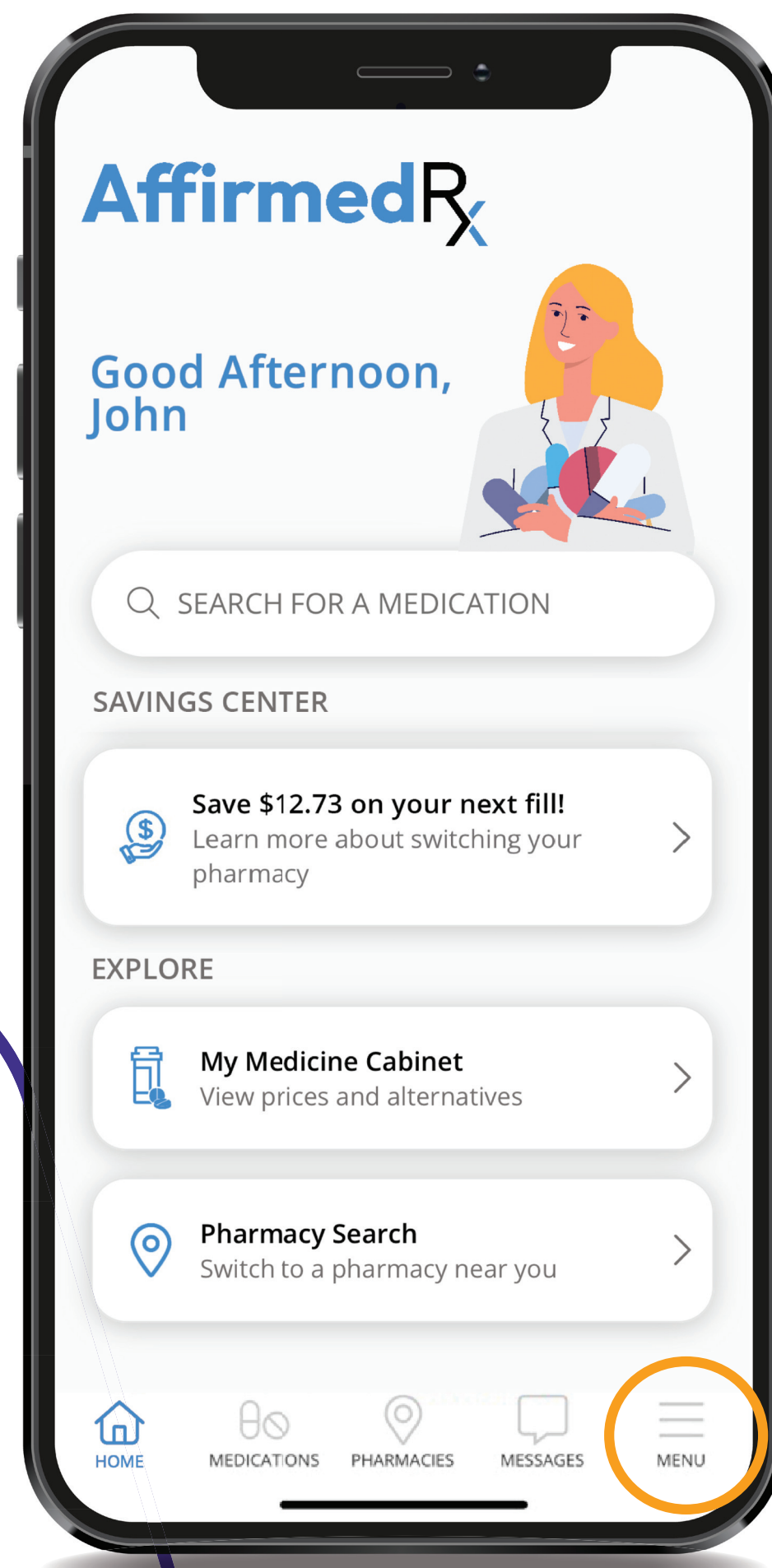
View your Claims History



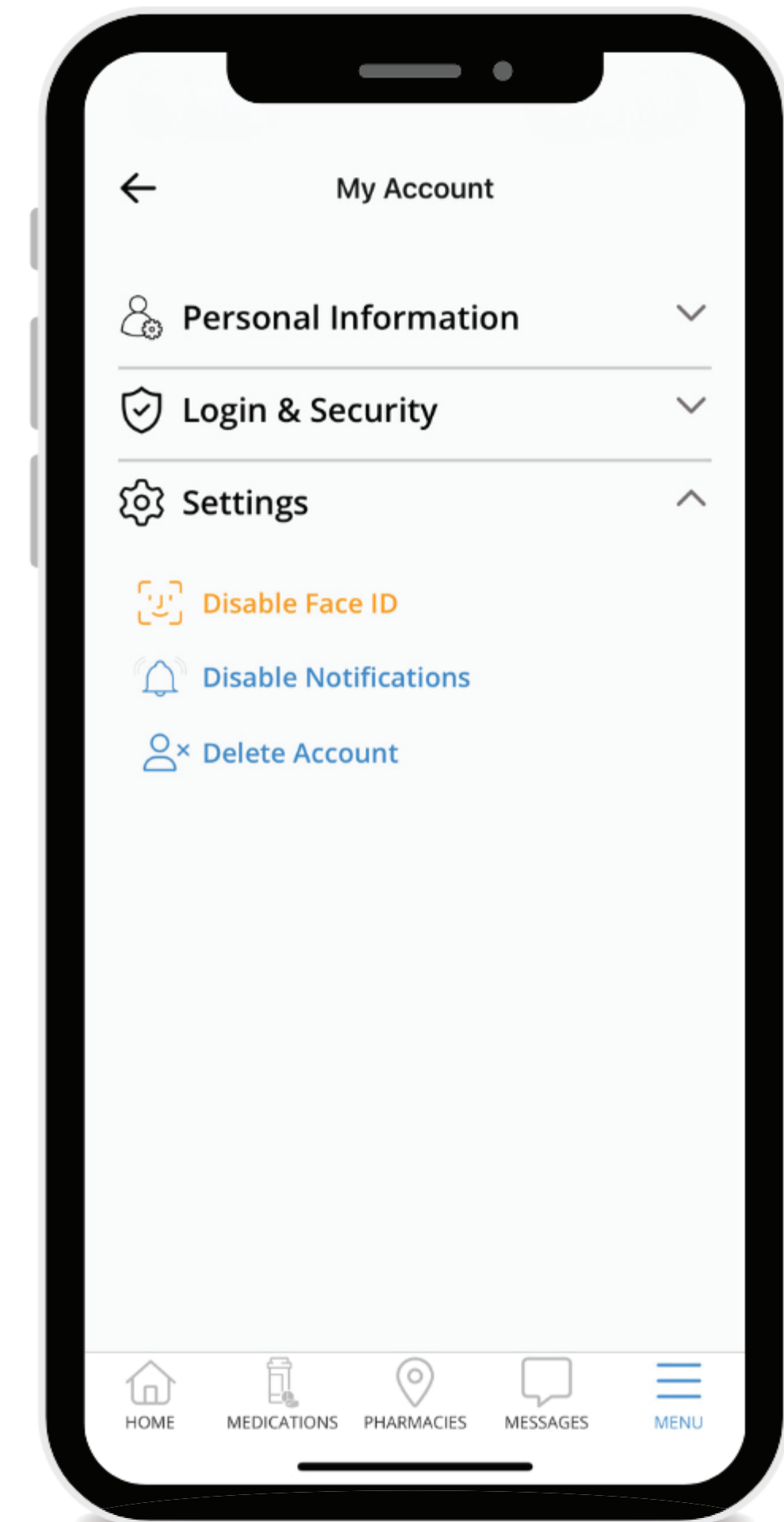
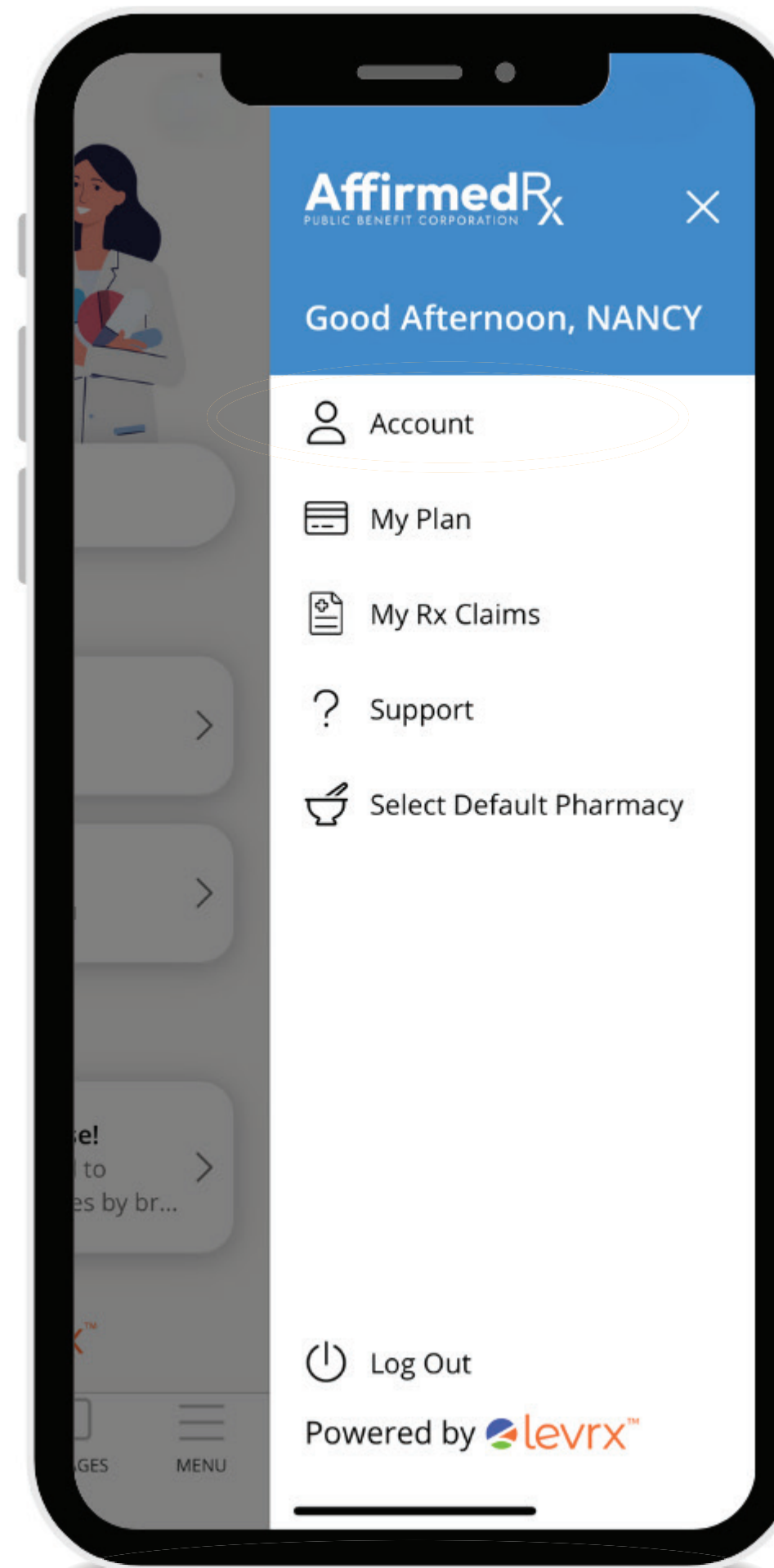
# Additional Information

## Managing your account and settings

Select the Menu Icon



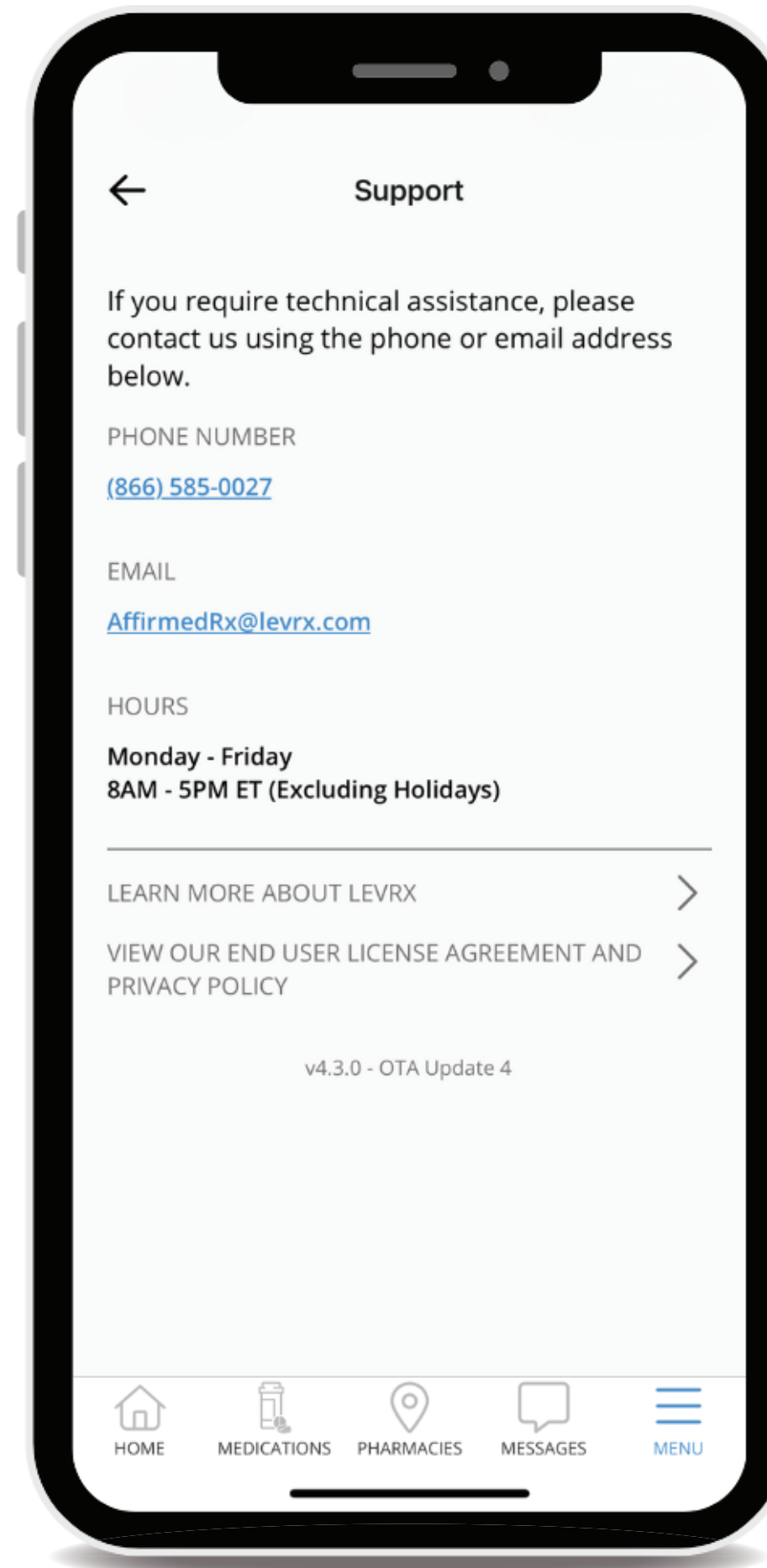
Click on Account



# Additional Information

## Updating your personal profile and account information

If you need to update any personal account information other than your password or phone number  
**(Menu > Support)**, please contact Customer Service



# Additional Information

## Registering a Dependent account

- Dependents under age 18 cannot register for a separate account
- Dependents age 18 and older can register for a separate account, but cannot see other cardholder/family member claims. They will only see only their own claim information.
- The cardholder can see dependent claims if their dependent is under age 18; however, they cannot see those claims that fall into the medical consent lists (for example: HIV medications, birth control, other mandated/regulated limitations and protected info, though the dollar amounts will be visible in any accumulator calculations for the cardholder)
- When a dependent over 18 years old registers, the registration is the same process as the original cardholder registration process, using their own name.



# We're here to help.

If you need assistance at any point, please contact us.

For additional assistance, please call (866) 585-0027.

